

UDMO Program Director's Report October, 2020

Executive Director - Jamey M. Whitney

It is October. Harvest is almost over and the fall colors are bright and glowing. Soon, the snow will be falling. A quote by Albert Camus—"Autumn is a second spring when every leaf is a flower." I know it is a bit sappy, but this is one of the reasons I came home was for the harvest season and the fall weather. It is definitely my season. However, there is no rest for staff during this time of year. LIHEAP is going into full gear, and with the holidays just around the corner, our staff is preparing for a very busy season. This combined with the issues surrounding COVID-19 and the economic challenges individuals and families are experiencing only amplifies the work required to help individuals and families meet their needs. I have no doubt that with the support of our communities and funders, we will have another challenging, but successful season.

STAFF/HUMAN RESOURCES

To start the report off, I do wish to extend the **warmest of welcomes to all of our new staff** that were brought on over the last month. We truly appreciate the opportunity to have you as part of the UDMO family. I also would like to **wish all of the individuals, moving on to different job opportunities, the best in their new journey.** See George's report for a complete listing.

GRANT

Most of the items under grants are items that have been approved or previously discussed. The first item is **LIHEAP-21-16 Amendment 1**. This amendment is the movement of \$7,621 dollars from the assurance 16 category in the budget to the program support category and. no approval is needed. The second item is **LIHEAP - 20 -16 Amendment 7**. This amendment simply was a movement in regular LI-HEAP funds from the **regular assistance line item to ECIP in the amount of \$70,884**. No approval is needed. The third LIHEAP item was **LIHEAP Program Notice 21-02**. This provides guidance to LIHEAP programs in the State of Iowa taking into consideration changes due to COVID-19.

We do have a couple items specific to our CSBG grant. The first item is **CSBG-20S-16 Amendment 1**. This item was **putting \$13,399 into our budget bringing it to \$447,165. This has already been approved by the board.** The second and final item is a letter from CSBG Program Manager, Greg Pieper accepting and approving our **FY2020 CSBG Organizational Standards Agency Self-Assessment**.

September 30th marked the end of our **STAYS Grant** after 4 years. Attached is the **STAYS Grant Closing Narrative** for your review. We are in the process of closing out the remainder of the grant. It does look like we will be **sending back about \$14,000 that was unspent.**

The final item is a copy of the **Governing Board letter** that we will be sending in with the **Head Start/Early Head Start Continuation Grant for FY2021**. The funding includes the COLA funding and quality improvement funds we received last year. We do not know of any additional funding on the horizon.



Ex. Director's Report 1-3

Human Resources 4

Operations 4

Information Tech. 5

FaDSS 5

Sail 6

Housing 6

LIHEAP 7

KIDS 7

Hand In Hand 8

CACFP 8

Early Childhood 9

WIC 9

STAY Grant 10

Weatherization 10

Outreach 11-13



PROGRAMS, REPORTS & REVIEW

The first couple of items are in regard to the Head Start program. The first item is **UDMO Head Start/Early Head Start Program Goals**. Julie will provide more explanation in her written report and her verbal report during the board meeting. The second items are the **UDMO Head Start/Early Head Start Legislative Information Sheets**. Julie and her staff put together an information sheet that they use when they visit our legislature in Washington D.C.. This information is also used in the UDMO Head Start Early Head Start Annual Report that they include in the funding proposal submitted in December of each year. There are 2 sheets one with the National Head Start data and one specific to the UDMO Head Start program. **It provides an excellent format for reviewing the data regarding the children and families served during the previous program year.** We will use a similar format for CSBG as well.

The final item in this category is an information memorandum from the Administration for Children and Families. The **ACF-IM-HS-20-05 was distributed to provide guidance about the Monitoring Process for HS/EHS Grantees during FY2021.** Julie will discuss this further in her report at the board meeting. A copy of the IM is in your packet for review.

OTHER

The first item is the **Roosevelt Building Progress**. I had submitted a report to Regional Office responding to the questions they had about the boilers. They also wanted me to get an "As Complete Appraisal" of the facility. As you may recall, we previously did get an appraisal of the site that was broken down into two parts. One was of the building and the second one was of the land that was the track and football field. The Head Start Regional Office wanted us to get an appraisal that included what the value of the facility would be after the renovations were completed.

I contacted and spoke with Gregg Winkel, appraiser for Geelan Appraisal Company on October 8, 2020. I explained that the Region VII office was inquiring about an "As Complete Appraisal" on the Roosevelt facility. Mr. Winkel indicated that he was uncertain as to how to complete such a survey. He went on to say that when they conduct an "As Complete Survey", they start off by reviewing buildings/properties that would be comparable to the one being appraised. He stated that it has been his experience that finding a comparable school facility that is the same age, and in the same condition would be difficult to impossible. He indicated that most school buildings are either given away or sold for next to nothing and most of the time they are in major disrepair. It should be noted that this particular facility is 91 years old and only sections are in useable condition for our purpose. Mr. Winkel did suggest the easiest way to approach the appraisal would be to take the appraised amount and add the renovation costs being proposed. He did say that this wasn't obviously the best approach, but would be about as accurate.

On October 15, I shared with Ms. Younger my conversation with Mr. Winkel. I did suggest that UDMO would do an additional appraisal after renovations are completed. She indicated that she was pretty confident that an appraisal of the property that included the renovations would be needed prior to releasing the money. I did share that I would contact Mr. Winkel, provide him with a description of the renovations to be made and ask him to provide his best appraisal with what he has available as far as information. Hopefully, this can be completed sometime in the week of October 19, 2020, at least a letter of addendum to the previous appraisal completed. I am attempting to contact Geelan Appraisals to see if they will do an addendum

supplement to the previous appraisal. If not I will ask for their advice in how to proceed to get what regional office is wanting.

The next item is in regard to the Community Housing Initiatives (CHI) Board Members Approval. UDMO was the driving force behind getting CHI started back in the 90's. As part of their bylaws, our board approves their board members when there are changes. Attached in your packets are the five members being brought on to the CHI board that the UDMO board approve these members.

Speaking of approving board members, we have an awesome new nominee for our board. **Jennifer Sammons, from Prairie Lakes AEA, has made application to serve as an At-large member; representing the low-income for UDMO.** References were impeccable. If approved I will be going to meet with Jennifer and Lois Boersma to provide an orientation to attend their first board meeting in November.

Just wanted to let the board know that our bank Community State Bank, is changing the provider for its ACH services. They were not happy with the challenges they had with the provider and have been working at replacing them. They indicated that they felt it would not have any significant impact with the services we receive from them.

We are sending money back on the **PPP Loans.** Based on our records we will be using approximately \$300,000 of the 1.12 million we received returning approximately \$820,000. Fiscal should have a more defined number at the board meeting.

The next item is in regard to our FY2020 Audit. In your board packet is an Audit Engagement Letter from Wipfli explaining the terms for the audit. The audit will be focused on our LIHEAP and ECIP programs and will be conducted virtually. It is tentatively scheduled to begin the week of November 16th. Fiscal staff have been working diligently to close out fy2020 records in preparation for this audit. I believe Donna, Chris, Tyler and Joan will do an awesome job.

A final item. We were asked by a board member to include a discussion point on our agenda for the board to consider **changing the starting time for our board meetings** from 5:30 to 5:00 pm.

We are fast approaching the holidays and our classrooms and offices have been very busy. With that said, if you happen to stop in to any of our locations, please let staff know that you appreciate all that they do. I for one am awestruck at the amount of work they are doing despite all of the challenges being presented by COVID-19 and the economic challenges. Also, thank you for your support to Upper Des Moines and your service on our Board of Directors.



Continuing to work with those needing COVID related leaves and continuing to get the necessary documentation to be ready for reimbursement of leave pay out. As of the month of August, we have/had 12 confirmed positive Covid-19 cases within our agency. Unfortunately, we continue to have more staff off due to with positives which means more quarantining, which in turns has left us short staffed and putting extra burdens on those that remain in the field. We also saw some closures of a few classrooms. We continue to assist those affected as well as taking measures to protect the safety of our staff.

We are very pleased to announce that we will see no increases in premiums to any of our benefits for 2021. This is great news and we will be rolling out our open enrollment the first two weeks of November.

A survey was developed and sent out to all recent new hires in an effort to gain information on how to improve our new employee orientations. We will be reviewing this data this next month.

We had the following new hires for the month of September:

Behavioral Specialist	Jefferson
(2) Assistant Teacher	Jefferson
(2) Assistant Teacher	Sheldon
Assistant Teacher	Emmet Co.
ECP Health Services Manager	Emmet Co
Outreach Specialist	Webster Co.
Teacher	Jefferson



We had the following separate employment in the month of September:

Home Visitor	Storm Lake
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Operations Director– T.J. Thayer

I have been spending good amount of time helping outreach due to extra work on food days due to Covid. Staff has been very good and adjusting, but it also is beginning to wear on them. With October 1 right around the corner, the start of LIHEAP, adds another element to outreach staff and offices. As an agency we are working together to support the outreach as much as possible. We hired a new Outreach Specialist in Dickinson County Mary (Catie) Cattrysse. She is very excited about working for UDMO and will bring great energy and support to Dickinson County.

- *Fire alarm system reboot and learning
- *Posting for new seasonal position in Clay County Outreach
- *LIHEAP start up meeting
- *Walked through Hartley old school with Kids Program
- *Program Directors meeting





Current projects:

Head Start:

Policy Council computers were handed out this week.

Another 20 machines were ordered with the last of the items scheduled for delivery this week. These machines will be going to teaching staff and installation will begin when all accessories have arrived. Completion date is estimated by mid-November.

We will be replacing two wireless access points in the Gingerbread location to increase the speed of internet access for that location. This project was completed and the speed of access has increased as was expected.

Quotes for upgrades to the network infrastructure are being solicited as well as bids for phone and security systems at Gingerbread, Jefferson and Roosevelt. The intent is to have these projects completed by February.

Fiscal monitors were ordered and have arrived, the computer upgrades were not able to arrive by the end of September so those have been pushed to this fiscal year. I will be revisiting those replacements once Fiscal has finished with the current year end reporting.

LiHeap computers have arrived and installations are ongoing.

WIC computer updates: Updating software is monitored weekly and updates are completed on non-clinic Fridays.

We have decided to continue with our recycling program and will be placing a call to our recycler for pickup soon.

Staff support calls and e-mail requests arrive daily and are addressed as they are received.

Please remember to share our Twitter presence with as many interested parties as you can: @UDMO_CAA

Our Board packet is now being delivered to board members via an FTP site that we are hosting. Board members will receive an email each month letting them know when the packet has been posted and supplying them with the link to access it.

That link is: <https://pydio.udmo.com:8082/pydio/>

FaDSS-Alisa Schlieff - Webster, Wright, Hamilton, Humboldt, Palo Alto, Emmet, Buena Vista and Pocahontas

Numbers Served

Number of Families Served:

for September 2020 78 families

Year to Date Families Served:

July 1 ,2019 to September 31, 2020: 89 families

Current Changes

Current Changes in Program/Services

Current Changes in National and/or State Trends

No changes

Current Events:

I began to work with a mom and her son just over a year ago. At that time, mom had been clean and sober just under a year and her son had recently returned to living with her. They were just getting their footing and mom was working through the steps at NA and trying to remain sober. Over the last year, she has gone through many struggles, from working to regain her son's trust, to facing crisis's that nearly sent her back to using to struggling with her mental health and issues with dealing with stress during covid. Through it all, she has used her supports and has been able to continue to keep communication open. One of her main goals has been to work with others who are dealing with addiction. She has a wonderful understanding of the issues involved and a very caring attitude to help others through it. We had discussed the possibility of returning to school to become a counselor but covid-19 really curtailed that. Instead of giving up or becoming discouraged, mom found a way around and is now working with a local woman's treatment program as an intermediate counselor. She will be able to get started and learn to work with people in treatment while possibly being able to pay for her schooling and getting the firsthand knowledge needed. I am also impressed that she understands that while this is a great thing for herself, just the change in their lives is causing her son to have fears because of her past behavior. Before, if mom left, even for a few hours, she would come back high and life would be awful. She knows it will take time for him to trust her and that they can work through it together. She really is in a good place mentally and it has been wonderful watching her grow from the insecurity of her addiction into the confident counselor she has become.



Counties: Webster, Wright, Hamilton, Humboldt, Palo Alto, Emmet, Buena Vista and Pocahontas

September 2020

Families for September 2020	42
Families served for October 1, 2019-September 31, 2020	99
Families exited from the program for September 2020	4
Families exited from the program Oct 1, 2019-September 31, 2020	58
Families that were assisted that are not currently working with SAIL	11



While working closely with the Outreach, we have discovered some of the clients coming in for food do not receive SNAP or Medicaid. We have had the opportunity to apply on line for both services. We have them call in and we can do it all on line.

Bob was homeless after his wife kicked him out of the house, he was able to stay in his camper for a short time. He is receiving Social Security Disability. He had no idea who or where to go for help. I sent him a list of apartment and landlords. I also sent him an application for housing. I gave him the number for Elder bridge to help with deposit or rent. I also contacted UDMO Housing Director. He was able to find an apartment and get the resources he needed. We did SNAP and Medicaid on line.

Housing Report-Kim Motl Housing Coordinator



Housing Report September 2020

ESG:

Homeless Prevention: 5 Households and 10 Individuals

Rapid Re-Housing 4 Household and 7Individuals

Homeless Prevention Cares: 10 Households 30 Individuals

TBRA:

10 Households and 31 Individuals

We continue to see a large flux of people needing help with rent. This month using the ESG Cares funding we were able to help a mother of 5 children stay housed. She had fallen behind when her husband left and then Covid-19 hit and she lost her child care and employment. She was behind 3 months in rent coming up on the fourth month, we were able to get her rent caught up and pay the following month, she has since found employment and daycare.

THE STRUGGLE IS REAL AND PEOPLE ARE HURTING!

Shelly Charapata – Energy Program Director



In September, the Energy Department was busy as we get ready for the Low Income Home Energy Assistance Program (LIHEAP) to start October 1st.

All summer contracting checks totaling \$245,622 have now been mailed to 17 of our vendors for winter delivery.

In September we submitted the required paperwork requested for monitoring by Liheap State staff, John Burnquist. We look forward to receiving his report.

Had our Liheap Start Up Meeting with Staff on Zoom, September 22 and Tyler provided training for time sheet entry.

Outreach will be very busy processing the possible 2,607 automatically eligible (AE) Liheap households and also helping people in a crisis situation.

We received the FY21 Liheap Contract totaling \$183,458. Last year it was for \$185,145.

For September, 220 households received Regular Crisis assistance in the amount of \$94,901.98. We will go back to using the Crisis Cares funds in October.

Funds from the CARES Act do not expire until Sept 30th of 2021. UDMO's CARES contract will be for \$228,859 for crisis funding.

Crisis money can now be spent all on all the crisis components:

Reconnect up to \$1,000

Service Continuity up to \$1,000

Deposits for heat and/or electric up to \$500

Out of fuel/or help pay a propane/fuel oil back bill up to \$500

Space heaters as a last resort up to \$300

Summer Cooling for fans or air conditioners up to \$350 for a/c (this ended on 9/30/20.)

Furnace Repair/Replacement for Homeowners Only. Replacement up to \$3,000 (this will start on 10/1/20.)

Thank you very much to everyone in Outreach, FaDSS, Sail, Peg and Kristy for all the time spent and hard work for the LIHEAP program. I know everyone is very busy and working very hard.

Kommunity Involvement Development and Support (K.I.D.S)-Jessie Hansen



During the first quarter of the program year, it has been incredibly busy. We continue to have full caseloads throughout our seven county service area. Referrals have not been coming in as steadily as in previous years, however I do believe this is due to the Coronavirus. I am working on completing our quarterly reports which are due October 15th to the local county Child Abuse Prevention Council, this typically includes making sure our monthly reports match with our reports in our data management system called Daisey. It's a time consuming process, but necessary for quality assurance. We have had multiple child abuse prevention council meetings around the area and Prevent Child Abuse Iowa and Decategorization/Community Partnership for Protecting Children also held a virtual regional meeting to hear about how programs around the area have pivoted to provide support to children and families. It was a great reminder about how creative and flexible we have been in supporting the community. Shakira with Hand and Hand and I have been discussing about how we can continue to do this in our area, with our roles on multiple councils.

Shakira and I will be starting our Group Parent Education training in the month of October, as this was scheduled previously and we ended up changing the dates due to low attendance by the registration date.

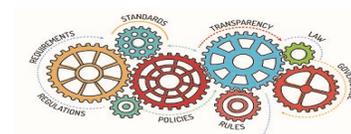
I also was asked to present at a Parent Partner training on September 14th. It was a great opportunity to learn more about their Program and them about the KIDS Program services. I was also asked by Johnson Elementary School in Spencer to submit a video of UDMO services, specifically for Clay County. This was a great opportunity to be able to speak to what great work we do and how much the community has supported UDMO, as well as the children and families that reside there.

In addition, I also was able to move the KIDS Program supplies and resources out of storage in Everly to Hartley Elementary, now Middle School. This will be more of a storage spot, rather than an office due to virtual visits continuing to take place. We are able to stay in this location until the end of the school year and then we will reevaluate what space we will need.

During the next quarter, we will be working on getting home visit observations completed as a part of our quality assurance process and continuing to participate in professional development opportunities.

Kayla McKinney-Director of Program Development, Compliance & Reporting

On maternity leave.



Hand in Hand – Shakira Meyer



Cumulative Number of Programs Participating:
 Cumulative Number of Environments Served:
 Cumulative Number of Children Served:
 Cumulative Number of Families Served:

(Note: Environment, Children and Families numbers are being tallied by programs with the start of the new year. Numbers will be entered as they are made available to me by the centers, preschools and family child care programs Hand in Hand works with).

Shakira continues to provide Technical Assistance support to child care programs, but is still very limited in opportunities for on sight support visits. The majority of support is through phone calls and emails. Early care programs continue to follow guidance from the Iowa Department of Human Services and Iowa Department of Public Health to provide safe environments for their staff and the children they care for.

The Early Childhood Positive Behavior Interventions and Supports State Team has initiated Practice Based Coaching (PBC) Supports sessions for 2020-2021. I will be enrolled in these free monthly support Zooms and connect with PBIS Coaches from across the state to gain new knowledge and skills. The PBC strategies can be used with early care providers and families. PBC is a 3 step cycle that includes Shared Goal and Action Planning, Focused Observations, and Reflection and Feedback. The collaborative partnership is informed by research and experience with the goal of implementing effective researched-based practices by the coaches to support positive outcomes for young children.

Becky Carlin– CACFP In Home Daycare Monitor



As of October 1, the CACFP In-home Daycare Program acquired 15 new providers from Lyon and Sioux Counties. We are now supporting 53 providers. I am currently working on rolling over all of my providers for FY 2020-21. State has extended the waiver for in home reviews to be completed as desk reviews until September 30, 2021. So I will not be going into homes anytime soon. Right now I have 2 providers that are shut down for 14 days to quarantine because of positive Covid test.

CACFP In-home Providers served the following in September:

Breakfast: 3839
 Lunches: 3862
 Snacks: 4989
 Suppers: 92

Julie Edwards—Early Childhood Programs Director



Enrollment & Disabilities: Head Start continues to maintain full enroll with 176 Early Head Start and 306 Head Start children. Currently, we have 36 children receiving special education services out of our targeted 48 children to meet the 10% mandate.



Head Start-Continued

Grants:

Continuation Grant is due December 1, 2020

Head Start – Funded for 306 children at \$3,310,909

Head Start Training & Technical Assistance (TTA) - \$33,314

Early Head Start – Funded for 176 children at \$2,619,352

Early Head Start Training & Technical Assistance (TTA) - \$46,156

What's Happening:

Virtual Services

Center Base – The number of families who have chosen to receive services virtually are:

EHS – 9 out of 56 children

HS – 35 out of 306 children

Home Base – all families are served through the use of technology as Home Base Teachers are not going into families homes due to covid.

Socialization – where multiple parents and their children interact are being conducted virtually.

UDMO's Hand-in-Hand, KIDS and the Head Start programs have joined forces to provide parenting groups for six weeks to families served through these programs.

Statewide Voluntary Preschool Programs – Supports 4-year-old preschool in collaboration with school districts with approximately 175 children participating.

Recruitment continues to be necessary ensure full enrollment. Having an unusually high number of families declining services due to the uncertainty of covid.

Trainings

October 9th – Curriculum Training

October 15th – Policy Council Training

October 20th-22nd – Region VII Leadership Conference focused on Trauma Informed Care

October 27th-29th – Child Plus, our data tracking system, will provide on-site training to staff who utilize the system. This will provide us individualized support to enhance the effectiveness of our program.

Donations from Friends of Lakeside Lab:

120 Nature backpacks were funded by the Friends of Lakeside Lab and given to our 6 single site Head Start classrooms in mid-September of 2020. (Alta, Laurens, Hartley, Milford, Sheldon, Sibley)

A big thanks to Lisa Roti and the Friends of Lakeside Lab for thinking of our Head Start children in this endeavor! We are always grateful for the ongoing support and collaboration!



Emily Swancutt WIC Director-

Numbers served: During the month of September, our participation was 1927 active clients.

Local happenings: WIC continues to serve clients within our area. We are still providing services both virtually and in-person. We have been receiving a lot of referrals from area partners for new clients. Since the pandemic, we have seen a steady increase in WIC participation numbers. We are continuing to try to reach individuals in need of the WIC program's services.

Current changes in national and/or state trends: (This information is obtained from NWA Weekly Update)

Less than one day after President Trump was diagnosed with COVID-19, Secretary of Health and Human Services (HHS) Alex Azar announced that the national public health emergency declaration for COVID-19 will be extended. By law, the HHS Secretary must renew the declaration every ninety days for urgent flexibilities to remain active. The renewal takes effect on October 23 and can be further renewed before January 21, 2021.

Two weeks ago, USDA extended crucial WIC flexibilities until thirty days after the expiration of the public health emergency. With Secretary Azar's decision, WIC flexibilities are now in place through at least February 20, 2021. If the public health emergency is not re-extended, Congress granted USDA additional authority in last week's continuing resolution to independently extend the waivers.

Safe Town Alliance for Youth– Kathy Getting

Numbers Served

Number of Families Served: 0

Number of Individuals Served: 4

Year to Date Families Served: 13

Year to Date Individuals Served: 150



Current Events

Finally, The Hamilton County Resource Guides have been published and placed in all libraries, seven city halls, and two post offices in Hamilton County. An earlier mental health needs assessment revealed that people did not know the resources available to them during times of need. The coalition responded by asking helping organizations to each create colorful one page descriptions of their services and then compiling the one-pagers into the Hamilton County Resource Guide. The online version is posted on the coalition's Facebook page and linked to a QR code printed on the hard copies, magnets and stickers. Those promotional materials have been distributed to the public with the help of the libraries, day cares, schools, and restaurants.

The ACEs committee members met and identified five priorities for the coming year. They hope to "Achieve more with less work through increased collaboration." The second of three Community Based Lemonade for Life coaching sessions was held on Sept 15 with only four participants attending. The low participation prompted a coalition member to share a survey with participants to identify a better time resulting in the final meeting being scheduled for Oct 13.

A Health Needs Assessment was completed this month that focused on health disparities among the Spanish speaking residents within the county. Thirty-eight immigrants from Mexico, Honduras, and Guatemala; ages 18-66 and work in diverse industries, and possess various residencies. The four main themes from the conversation were:

1. Most respondents do not use the healthcare system.
2. Most respondents have no knowledge of any mental health/substance abuse resources in our community.
3. Even in trusted social circles, individuals do not share information about community resources.

Disseminating information about community resources should be done face-to-face.

The report was shared with coalition members, All Cultures Equal and with the Webster City Vitality Director by the coalition director and then shared beyond that by coalition members.

Success story: Coalition members took up their roles as leaders of the coalition this month and the Power Up YOUth in Hamilton County Facebook has a new administrator who is putting up information regularly.

“Weatherization Report for September, 2020”

Weatherization Update:

Number of Families Served in FY 2020: 36

Number of Families Served in September 2020: 6

Goal for 2020: 110 Homes



The Weatherization Department for the month of September as a group completed 6 homes which is starting to show much better progress, but still not quite where we want to be. With the COVID shutdown on our program, we haven't gotten all of our contractors back to working at full capacity yet. At the time of the COVID crisis, they had to go elsewhere to find work. They were on shutdown so they are starting to come back as their past work that they committed to is being completed.

It looks like from current conversation's with some of our main contractors that they will be starting back to work at the end of this month. So we should start to show an increase in production and get to that 8-10 homes per month, but colder weather will also be a factor as we move forward with the winter months. Until then we will continue to push hard and create results and effectively assist our clients with their energy needs on their homes in our 17 county area that we serve.

Up-Coming Events: None at this time.

**September 2020 Outreach Report for Buena Vista, Clay, Dickinson, Emmet, Hamilton, Humboldt, O'Brien, Osceola,
Palo Alto, Pocahontas, Webster & Wright.**

By: Jamie Flugstad

Buena Vista– Maggie Reyes & Erika Cavanaugh

Happenings:

We have plenty to get ready for our food pantry every week on Friday starting at 7:30 a.m. We get donations every day from Fareway, Hy-Vee, and Walmart.

We finished inputting all the AE's except for a few that we are missing information from. We are also getting ready for our LIHEAP drive up days on October 1st and 2nd.

We have the Kiwanis food pantry the 4th Wednesday of the month and we go to register families.

We are so thankful for our volunteers from the High School as well as our regular volunteers that come to assist.

We wouldn't be able to do this without them.

Clay- Dawn Dahm & Trish Porath

Happenings:

Taking applications for Coats for Kids, Community Christmas, Tree of Joy & Santa for Seniors.

Outreach Presentation for Season's Behavioral Team via Zoom.

Received items from the Food Bank of Iowa.

Hope Haven Meeting, LIHEAP meeting & COVID Task Force Meeting via Zoom.

Operation Warm webinar.

Getting a large number of requests for rent and utility assistance.

Received hygiene backpacks from Kiwanis.

Food pantry is busy.

Processed AE Applications.

Ordered Coats for Kids items.

Dickinson– Sondra Vitito & Mary Cattrysse

Happenings:

We are in full swing with LIHEAP. AE applications have been entered and ready to mail approval/denial letters.

We are ready to hand out applications for Adopt a Family and also Coats for Kids.

We receive donations almost daily for the pantry.

Success Story:

We had a gentleman come to our office needing help with his rent. He lost his job due to COVID and had some health issues which caused him to get behind. He is also working with our SAIL Program. He was able to find a job and start getting back on his feet. – Jessica Gosch, Dickinson County Outreach

Emmet– Deb Weir & Jessica Gosch

Happenings:

AE applications have been entered and ready to mail approval/denial letters.

We are ready for October LIHEAP appointments.

We have applications for Coats for Kids ready to hand out when the weather starts getting colder.

Kiwanis will be dropping off backpacks for our Back to School Program.



Hamilton– Jamie Flugstad**Happenings:**

Custom Meats donated 300 lbs. of meat.
 LIHEAP Start-Up Zoom Meeting.
 Working on AE's applications.
 Over 100 new coats were donated from the Teacher's Coffee Group, Karla Krebs, and Main Street Kiwanis.
 Taking Coats for Kids Applications until September 28th.
 Working on rent, rent deposits, and utility disconnects.

Humboldt– Rebecca Jensen & Jessica Norman**Happenings:**

Took inventory of the school supplies left & put back to school supplies away.
 Continue to collect Coats for Kids applications as they come in.
 Put together birthday bags for birthdays in September.
 Jessica attended the LIHEAP new staff training via Zoom.
 Food donations.
 Continue to call AE's when missing paperwork.
 Food Pantry Thursdays 9-3 p.m.
 Enter AE LIHEAP applications.
 Thank you notes written for donations received.
 Put an ad in for a reminder about the Christmas Program.
 Crisis for city and electric bills as they call in.
 Print and start handing out Christmas Program applications.
 Sent out October birthday bag letters.
 Called on Coats for Kids applications and completed over the phone.
 Set up a free used coat rack in the hallway of the Courthouse.
 Crisis help with electrical and water for clients that call in.
 Training/Update Zoom meeting.
 Updated LIHEAP manuals.
 Rent Crisis help for clients as they call in.
 Fill book bags for the Back to School applications that are still coming in and have families stop by to pick them up.
 Started a spreadsheet for Coats for Kids applications as they come in.
 Give out Coats for Kids tags/info to individuals who want to buy coats for kids.
 Looking over the returned AE LIHEAP applications and making calls for missing information.
 Call families to pick up Coats for Kids (when we have all the kid's coats needed for the family.)
 Becky is back in the office half days.

O'Brien– Brenda Collier**Happenings:**

Several companies are gearing up for fundraisers for our food pantry.
 The amount of support the community has for our organization is amazing.

Osceola– Wendy Pierce**Happenings:**

COVID-19 precautions.
 Working on Crisis assistance and preparing for LIHEAP season.
 Entering AE's for clients who qualify.
 Receiving monetary, non-perishable, and fresh produce donations.

Palo Alto—Lisa BlackHappenings:

Receiving Christmas Applications.
 Contacting AE's for LIHEAP.
 Processing Crisis Applications.

Pocahontas—Kristen HallHappenings:

Continue to provide Lauren's Congregate weekend meals for 20 homebound individuals.
 Will be providing coats to 74 kids in Pocahontas County this year.
 Mobile pantry provided 120 families food on September 23rd.

Webster—Diana Georg & Madalyn MontgomeryHappenings:

Nicole White is back as Outreach and Kristen Hall will be with Webster as Outreach also.
 Very busy with MidAmerican disconnects, reconnects, and FD water disconnects.
 Baby's Room received diapers, food, and formula.
 New Covenant Church donation of \$200 ongoing for Outreach.
 Holy Trinity Parish donation of \$300 ongoing.
 Donation of 21 bags full and 7 full boxes of food from Supportive Expressions. They held a food drive. It was Shag the Drag for donations of food to the local pantry.
 AE's are entered and ready to be mailed out. Will start calling the ones from the list who haven't applied yet.
 October 1st LIHEAP starts.
 Gearing up with Thanksgiving Baskets, Bikes for Tikes sign up, and Christmas Applications.

Wright—Sarah Trieber

Goldfield Methodist Women donated 3 winter coats.
 Anonymous donation of 5 winter coats.
 \$100 donation from Mary & Martha's for Coats for Kids.
 Eagle Grove Police Department donated school supplies.
 Anonymous donation of 11 packs of girls overnights.
 Coats for Kids.
 10 lbs. of garden vegetables donated.
 Will start going over to Belmond City Hall to be able to help clients over there who may benefit from our services.
 Belmond clients don't always get over this way due to it being so far.

Numbers Served

Number of Families Served: Buena Vista: 179, Clay: 305, Dickinson: 113, Emmet: 107, Hamilton: 57, Humboldt: 91, O'Brien: 95, Osceola: 34, Palo Alto: 44, Pocahontas: 96, Webster: 252, Wright: 33

Number of Individuals Served: Buena Vista: 534, Clay: 746, Dickinson: 195, Emmet: 253, Hamilton: 158, Humboldt: 187, O'Brien: 213, Osceola: 93, Palo Alto: 81, Pocahontas: 229, Webster: 252, Wright: 73

Year to Date Families Served: Buena Vista: 1,116, Clay: 897, Dickinson: 594, Emmet: 553, Hamilton: 549, Humboldt: 550, O'Brien: 553, Osceola: 251, Palo Alto: 405, Pocahontas: 430, Webster: 2,061, Wright: 501

Year to Date Individuals Served: Buena Vista: 3,270, Clay: 1,972, Dickinson: 1,086, Emmet: 1,346, Hamilton: 1,358, Humboldt: 1,276, O'Brien: 1,314, Osceola: 547, Palo Alto: 871, Pocahontas: 937, Webster: 4,659, Wright: 1,163

Monetary Donations

Buena Vista: \$1,426.00, Clay: \$3,465.00, Dickinson: \$2,305.00, Emmet: \$150.00, Hamilton: \$766.65, Humboldt: \$0.00, O'Brien: \$2,052.00, Osceola: \$550.00, Palo Alto: \$0.00, Pocahontas: \$1,685.00, Webster: \$500.00, Wright: \$100.00,

