

# UDMO Program Director's Report July, 2022



**Executive Director - Julie Edwards**

## Upcoming Board Approval Requests:

**Non-Profit Innovation Fund Grant:** The American Rescue Plan – State and Local Fiscal Recovery Fund (SLFRF) is releasing an RFP on June 27, 2022 with applications being accepted on a rolling basis through December 31, 2022 or until all funds are awarded. Minimum request is \$500,000 with the maximum award possible \$3 million. A 10% match is required. Applicants may only receive 1 award. Eligible expenses include: construction costs, acquisition, site development, engineering services and architectural services. UDMO is considering application for Outreach improvements including: relocation of offices including renovations to facilitated increased accessibility to services with co-location with other UDMO programs to further enhance access. Through these efforts more families will be aware and have access to program services. If awarded this grant funds must be obligated by December 31, 2024 and expended for costs incurred by June 30, 2026

This grant will focus on Spencer Outreach. Our plan is to purchase a building needing some renovation in this community. It should provide ample space for now and the future allowing us to increase client services.

**LIHEAP 21-ARPA-16 Amendment 4:** Moved \$40,000 from admin to ECIP. We are using LIHEAP-21 ARPA funds for crisis payments. Crisis payments are called (ECIP) Energy Crisis Intervention Payment.

## Other Agency News:

**UDMO Risk Assessment:** Community Action Agencies are required by Organizational Standards to conduct an agency wide, comprehensive risk assessment every two years. A Risk Assessment Committee has been formed and will have a report completed at the end of August. The Board will review results and assist in prioritization of tasks during the August Board meeting.

**Office of Head Start Liquidation Extension:** Regional Office approved an extension of \$487,092 for obligations incurred. The outstanding obligations are for renovation projects at Roosevelt in Estherville which have been delayed, including a kitchen hood installation and a new roof.

## **Roosevelt Updates:**

**Playgrounds:** Completed & a Ribbon Cutting Ceremony will be held.

**Kitchen updates:** Are in progress and nearing completion.

**Early Head Start Toddler Classrooms:** The planning stage has been initiated.

## **Strategic Planning:**

On June 27, 2022 the Committee analyzed the information submitted by staff, Governing Body, Policy Council and Head Start's Health Advisory Committee. In viewing strengths, threats, opportunities we could start to see some possible emerging trends.

Our next meeting is August 26 from 9am-12:30pm in the Graettinger Conference Room. Board members are encouraged to join in-person or virtual. [Please contact Dawn at dhoffman@udmo.com](mailto:dhoffman@udmo.com) if you are planning to join.

The agenda will include UDMO practices to Start, Stop and Continue. Then we will be identifying the emerging strategic priorities our agency would like to focus on achieving over the next five years.

At the August Board Meeting we will request that UDMO continue with the current plan until completion of the Strategic Planning Process.

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**Diversity Equity & Inclusion (DEI) Committee:** UDMO is an equal opportunity employer and programs have regulations regarding diversity, equity and inclusion, so this committee of volunteer staff and Governing Board Members have come together to focus on 10 areas: recruitment, selection, orientation/onboarding, engagement, internal mobility, performance succession position, salary, retention & exit, plan and prioritize accountability.

The committee has been meeting for a short time and have focused on the recruitment of employees by examining advertising.

Action taken:

- Enhanced Indeed advertising resulting in additional, high quality applicants being hired.
- In the process of adding Instagram & Tweeter advertising for open positions.
- Ads are now including descriptions of skills sought and major duties of the position.
- UDMO Employee application updated to reflect practices and information needed.

The committee will continue to be attentive to recruitment, but has started work on two survey's that will provide UDMO feedback on what is going well and what needs to be improved on. The Exit Survey is utilized when an employee leaves UDMO and the committee is creating a new Stay Survey. UDMO leaders want to know why employees are opting to stay so as to continue those practices and also what areas are concerning to employees so UDMO can see if changes can be made too.

The next meeting will be Wednesday, August 17 at 9:30-11:00am in the Graettinger Conference Room. If employees would like to join please contact your supervisor. Board members are encouraged to contact Dawn at [dhoffman@udmo.com](mailto:dhoffman@udmo.com) if you are planning to join.

**Payroll Changes:** UDMO listened and responded to employee requests. We are excited to report two major changes.

**Bi-monthly Pay:** Historically, UDMO has paid employees one time per month. Starting in June 2022 UDMO has now implemented a bi-monthly payroll.

**Paylocity:** In January 2023, UDMO will fully implement a mobile fiscal and HR system that will allow each department increased efficiency. Employees will benefit with access to these systems through their mobile phone! There will be a few months of work completed behind the scenes as Fiscal and HR work with the Paylocity Implementation Team to transfer information to the new system. Supervisors and staff will receive training prior to entry in December.

**Annual Report 2021:** Each year, UDMO compiles a listing of its accomplishments for the previous calendar year, detailing the programs administered, services provided, clients served, and additional quantitative and qualitative data on the agency's operations. UDMO's Annual Report for 2021 will be released in June at UDMO.com. Governing Board members will receive their copies in the board drop box and at the agency's Annual Dinner.

**UDMO All Staff Training:** On August, 15 the entire staff of UDMO will gather for a De-escalation training so as to assist our staff in dealing with people who are emotional. This has been an identified need throughout the agency.

The workplace is not immune from the potential for violence. Given the current climate of our nation and the struggles our clients face on a daily basis, employers and employees must be prepared to deal with a threat or an actual event of violence.

De-escalation is a communication technique designed to reduce conflict, anger and the potential for future aggression or violence. Emotionally charged situations can escalate quickly, but well-informed and trained employees can help prevent this from happening.

This is why we are excited to be hosting an Agency Wide training August 15<sup>th</sup> to cover these pertinent topics;

- Crisis Identification
- Active listening
- Crisis Response
- Mental Illness

This training will be conducted by one of the leading Crisis Intervention companies in the Nation, **Solution Point +**. Joe Smarro and Jesse Travino are leading the charge in Iowa and across the nation to equip and inform individuals to better serve their communities. UDMO/Head Start Leadership look forward to the opportunity to do exactly this; serve our clients and our communities to the best of our abilities with empathy, understanding and the skills to empower them to success. We believe this training is just one step in many to get us there.

"All our work begins with the individual in mind. We prioritize self-awareness, self-care, and introspection as the structural components of our programs".



HR will begin processing COLA increases for Head Start staff once we receive the funding. Hopefully within the next couple weeks or so.

HR is gearing up for a busy time ahead of getting all new staff onboarded prior to the start of the school year and all the scheduled in-service days.

HR continues to actively participate on the Wellness & Safety Committee as well as the DEI Committee.

The DEI committee is actively working to share ideas and give guidance for creating a STAY interview and enhancing our Exit interview. Excited to finalize those changes and begin using them!

The Wellness Committee decided as a team that our next Wellness Challenge will be “Mission: Nutrition”. The challenge will begin after Labor Day.

Tiffany attended the Navigate summit in Des Moines in June. It was nice to be able to attend in person and network with colleagues after everything was virtual for so long. There were lots of ideas discussed to bring back for enhancing our Wellness program and increasing employee participation.

We had the following new hire(s) for the month of June:

WRAP Assistant Teacher	Storm Lake
Sub	Estherville/Emmetsburg
Food Service Personnel	Spencer
KIDS Family Support Specialist	Remote
Sub	Spencer
Outreach Specialist	Dickinson Co – Spirit Lake
WRAP Assistant Teacher	Spencer



We had the following separate employment in the month of June:

Hope Paez, KIDS Support Specialist, retired on June 30, 2022. We thank her for her 6 years of service and dedication to the KIDS program!

**Tanya Thelen-Housing Services Coordinator**

June was another busy month! 18 households (37 individuals) were assisted.

**ESG:**

**Homeless Prevention: 4 Households and 10 Individuals**

**Rapid Re-Housing: 5 Households and 5 Individuals**

**TBRA:**

**9 Households and 22 Individuals**



Iowa Finance Authority was onsite at Central for a housing monitoring visit on June 22, 2022. The visit went well.

Individuals continue to be added to the rental assistance waiting list weekly. We are seeing an increase due to the upcoming end of the Iowa Rent and Utility Assistance Program. The Statewide Crisis Line is now taking in 400-500 calls daily. As of July 21<sup>st</sup> 2022 there are 83 households on the prioritization list. Individuals on the Coordinated Entry List (from call center) not eligible for UDMO housing services are referred to other programs available through outreach.

**T.J Thayer -Operations Director-**

The Roosevelt has been completed. Grell Roofing is the company that did the roof work and did a great job. Along with Julie and Irene, we are continuing to work with CMBA Architect out of Spencer to develop a plan for the additional class rooms remodel at the Roosevelt location. Blackhills Energy in Estherville is going to take down gas shed that is an eyesore between the Roosevelt building and the new apartment complex. The shed is where the main gas line is for our boiler room. The are going to run a new line to the boiler room. They have started on installing the new kitchen hood at Roosevelt and hopefully will operational by the time school starts.

- CMBA meeting
- Boiler inspection
- Annual meeting
- Strategic planning
- Directors meeting
- Housing Trust Board meeting
- Roosevelt classrooms planning



**Weatherization-Kyle Dietrich**

**“Weatherization Report for June 2022”**

**Number of Families Served in June 2022: 3**

**Number of Families Served in FY 2022: 32**

**Goal for 2022: 110 Homes**

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**Weatherization Update:**

The Weatherization Department for the month of June had a decent amount of work that was completed, but we weren’t able to submit all the homes that were completed so we were only able to turn in 3 homes. We had some training, vacation and Covid that ended holding up the paperwork, but next month we will be able to submit those on top of our house’s that we will complete in July. So hopefully next month will be a lot more promising. We as of right now are still trying to get contractors on board so we can complete more homes per month and get our numbers up. Until then we will continue to push hard and create results and effectively assist our clients with their energy needs on their homes in our 17-county area that we serve.

**Up-Coming Events:**

**Event: (None at this time.)**

**Location:**

**Date:**

**Time:**

**Attendees:**



**Happening/Meetings:**

Strategic Planning Meetings  
Safety & Wellness Meetings  
UDMO DEI Meeting  
Continued with High Impact Leadership Training  
FaDSS Spark Committee  
Your, Inc. Head Start Board Meeting  
Equity Training  
FaDSS Coordinator Meeting  
FaDSS Council Meeting  
Housing Meetings in Clay County  
Housing Meetings in Webster County

**FaDSS:**

Webster, Wright, Hamilton, Humboldt, Palo Alto, Emmet, Buena Vista and Pocahontas

June 2022

Number of Families Served: for June 2022 70 families

Year to Date Families Served: July 1 ,2021 to June 31, 2022: 131 families



Success Story: Leah is a single mother of 1 child. She was on FIP, SNAP, and Medicaid at enrollment. Her son Ivan had to have surgery to attach his esophagus to his stomach in Boston, MA. Leah was not able to work to care for Ivan. Ivan has to be fed through a G -Tube. He has a nurse, dietician, and speech therapist that come in the home for his care. Ivan is learning to suck, swallow, and chew. He is able to eat soft foods such as yogurt and avocado. Leah applied for SSDI for Ivan and it was awarded. Leah receives SSDI and caretaker FIP. There is not a skilled daycare in her area that will take Ivan at this time. Ivan is standing and learning to walk. Leah won full legal custody of Ivan through an Iowa Legal Aid attorney. She is receiving an inheritance from her grandfather’s estate. She is in a relationship and may be moving to Des Moines. Leah voluntarily withdrew from FaDSS.

**SAIL-Alisa Schlieff**

**Counties: Clay, Dickinson, O’Brien, Osceola, Webster, Wright, Hamilton, Humboldt, Palo Alto, Emmet, Buena Vista and Pocahontas**

June 2022

Number of Families Served: for June 2022 20 families

Year to Date Families Served: October 1, 2021 to June 31, 2022: 71 families



Success Story: I met Jazz in April and she signed onto the SAIL program. Jazz and her father had moved to Iowa for better opportunities. Jazz was 7 months pregnant and the baby daddy

was no longer in the picture. Jazz and her dad moved in with a friend. Conditions were not great and they were looking for a place to rent. We were able to get them signed up for housing, SNAP, Medicaid and WIC. They were able to find a small house to rent and moved into their own place. They received a \$75 voucher from Many Hands Market for household items. They were given some furniture and a donation of a playpen. Jazz is working with Community Health to get some of the things she would need for the baby. Jazz’s dad got a full-time job within walking distance of their home. Jazz gave birth to a baby girl. They are getting close to self-sufficiency!



## SAIL Continued:

Martin was homeless for six months. He had been living under a bridge with his small dog. His only possessions were in a backpack. He had some family that had been trying to help but he was still struggling. He was walking the streets and passed out. He ended up in the Sioux City hospital for five weeks. When he returned, he knew he needed to secure a place to live. We were able to get him on the housing list, SNAP and a Safelink phone. Martin found a small studio apartment and UDMO housing paid his deposit and first month is rent. Martin received housing supplement so his rent is only \$50/month. He is working on social security disability. We were able to get an ID, social security card and a birth certificate. He got a voucher from Many Hands Market and I gave him a chair and a kitchen table and chairs. Martin has been doing some painting and mowing for the property owner so he can pay his rent. Martin is very grateful for all the things UDMO has helped him with.

## Information Technology Board Update-Elisa Umscheid



### Current projects:

**SharePoint:** While we are not actively pursuing moving to Microsoft 365, cleaning up files, folders and making SharePoint more user friendly is still a goal. Any program that would like to explore using SharePoint more for their day to day collaboration is encouraged to consider SharePoint as an option. Please reach out if there are any questions.

**Web Page:** I will be starting to sync information from the old site to the new site and I will be working on making sure the new site has the necessary functionality we are looking for. There will be an offline version of the site ready for viewing at the end of the summer. I am also looking at taking some of the extra Indirect funding to pay for a new consultant that can address major coding changes going forward so UDMO staff can do text updates at the Agency level.

**Antivirus software:** Last fall we updated the antivirus software package to a newer version that will allow remote updates to be pushed out. All computers in storage have been updated to the new interface and all computers currently in use are being updated when they connect to the internet and the Antivirus management software. This project will continue until complete.

**Delivery times for electronics:** Sadly, the supply chain issues look like they are going to continue into the fall of 2022. Computers are typically taking an additional 4 to 6 weeks for delivery. Printers are becoming impossible to find with most stock sold out and no re-stocking date indicated. At this time, we are not ordering printers unless they are listed as in stock and we are planning for 8-week delivery on any computers ordered. Additionally, we are trying to adjust our expectations and only order items that are in stock.

**Head Start:** for the time being Head Start projects have been finished up and there are not any major changes on the horizon. The WRAP computers that were on order have arrive and were distributed.

**WIC computer updates:** Updating software is monitored weekly and updates are completed on non-clinic Fridays. As we navigate the changes to the WIC program, the updating and monitoring systems currently in place will phased out.

Computer recycling is on going and we are currently waiting for a pickup date from our recycler.

Staff support calls and e-mail requests arrive daily and are addressed as they are received.

Please remember to share our Twitter presence with as many interested parties as you can: @UDMO\_CAA

Our Board packet is now being delivered to board members via an FTP site that we are hosting. Board members will receive an email each month letting them know when the packet has been posted and supplying them with the link to access it. That link is: <https://pydio.udmo.com:8082/pydio/>

## Becky Carlin- CACFP In Home Daycare Sponsor

As previously reported I lost 2 providers in May. 50 of my current 51 providers submitted claims for reimbursement in June. The one that did not submit watches only teachers kids and is off for the summer.

The end of June President Biden did sign a bill to extend the tier 1 reimbursement rates to stay in place for another year. In addition, a temporary 10 cent per meal/snack increase was also put in place over and above the regular cost of living increase, for the 2022-2023 fiscal year. Hopefully this will help retain providers for the upcoming year.

CACFP In-home Providers served the following meals in June:

Breakfast:	6,021
Lunches:	6,856
Snacks:	7,189



For June, 280 households received Liheap-21 ARPA Crisis funds in the amount of \$124,285.39. Year to date, 1,313 households received crisis for a total spent of \$893,328.55. 253 households received LIHWAP Crisis funds in the amount of \$27,067.20. Year to date, 1,908 households received LIHWAP crisis for a total spent of \$219,046.94.

We are working on a new Crisis component, called LIHWAP (Low-Income Household Water Assistance Program). There are 2 different funding levels for this. LIHWAP-21 CAA and LIHWAP-21 ARPA. We will be using the LIHWAP-21 CAA first. Once this has been expended then we will be issued LIHWAP-21 ARPA funding. This Crisis program will help to pay a person's arrearage or disconnected bill for water and/or waste water. This is a pilot program and currently only authorized through September 2023. This started in October, 2021. Our contracted budget amount is \$362,995.

We are using LIHEAP-21 ARPA funds for Crisis payments. Crisis payments is called (ECIP) Energy Crisis Intervention Payment.

We are using LIHWAP-CAA-A funds for water/waste water Crisis payments.

**Crisis money can be spent all on all the crisis components:**

- Furnace Repair/Replacement (Homeowners Only)!**
- \*Reconnect**
- Service Continuity**
- Deposits for heat and/or electric**
- Out of fuel**
- LIHWAP-21 CAA for water/waste water**
- Emergency Summer Cooling for fans/window air conditioning unit**

**Thank you very much to everyone in Outreach, FaDSS, Sail, Kristy, Lori, for all the time spent and hard work for the LIHEAP program and the Crisis Programs.**

**Kommunity Involvement Development and Support (KIDS)- Jessie Hansen**



During the month of June, a lot of time was spent going to end of the year meetings, working with our data management system, and continuing to provide services to families. I will be finishing up the end of the year reports by July 15<sup>th</sup>, 2020 and submitting them to the local Child Abuse Prevention Councils.

One of the changes that we are making for the upcoming year is how to track families that only have one time visits into our data system called Daisey. Prevent Child Abuse Iowa would still like to know that information, however it's not mutually beneficial to track those families in the data system. We are looking at THO as an option to track these families. Another change will be to look at how we better utilize any form of electronic file system for ease of use. Previously, our files were paper only and in a binder, however with COVID we transitioned to our internal system ( Sharepoint), however there may be a better way to store this information.

In addition, I have continued to schedule supervision on a monthly basis and since we have an additional worker, we will also be adding in group supervision with all staff. I have continued to work on training Bailey Vant Hul as our new family support worker. We were able to get her scheduled for the Parents As Teachers training in November, which is the earliest it could be scheduled. The hope is that by the middle to end of August she will begin taking families. I have also completed evaluations that were due in June and have those submitted as well.

We continue to receive referrals on an on-going basis and will work with those families to provide on-going support.

**Program Development, Compliance, & Reporting– Shakira Meyer**

**Funding Requests:**

Recent Foundation/Organizational/Trust Grants Submitted and Status as of June 2022	County	Program	Submitted/Pending	Awarded	Denied
Lakes DCAT CPPC	DI, OB, OS	CACFP		X	
Teresa Sterns	HA	Emergency Services	X		
IMT Community Contest	WE	Back to School	X		
Dickinson County Endowment Fund Grant	DI	Automated Door	X		
United Way	BV, CL, OB	Client Services	X		
America's Farmers Grow Communities – Awarded \$5,000 Donation on Behalf of Alberta Nelson – Dickinson County Farmer	DI	Food Pantry Dickinson		X	

Program Grants Submitted June 2022	County	Program	Submitted/Pending	Awarded	Denied
CSBG FY23 Application – Submitted June 1 with decision from the State of Iowa Department of Human Rights in Summer 2022 Update – Approved application pending receipt of May 2022 Board Minutes re. Board approval of the application	All 12	Outreach + Co-funding for HS, SV, SWVPP, WRAP & KIDS	X		

**Capacity Building/Professional Development:**

ROMA Subgroup Zooms - Ongoing

ICAA Development/Fundraising Zoom Groups - Monthly

Emerging Leaders Institute and Training for Excellence (ELITE) – February thru October

**Upcoming or Ongoing projects:**

UDMO Strategic Planning - Full planning team meetings began in May 2022, Staff Survey review ongoing, Next mtg August 26, 2022, Goal to have the plan completed by October 1, 2022

UDMO FY21 Annual Report –Released to board June 28, 2022, posting online June 30, 2022

ICAA Conference – July 20-21, 2022 – attending sessions on funding, data, dashboard design, marketing, branding

Apply for and/or report back on foundation grants as they come due

Applying for in June/July –

Dickinson County Good Neighbor Fund

State of Iowa Nonprofit Innovation Infrastructure Grant

Outreach Infrastructure Projects – working with Alisa, TJ, Donna and Julie to apply ASAP – minimum \$500,000 up to \$3 million

Construction type projects only

Must increase services to clients in our area to be funded

UDMO CSBG Self-Assessment due September 2022 partnership/MOU updates – ongoing





**Numbers served:** During the month of June, our participation was 1900 active clients.

**Local happenings:**

WIC staff continue to navigate the formula recall situation from February. Not much has changed at this time regarding the formula recall and formula stock has still been extremely difficult to stay on top of at retailers and we do not know when stock will return to normal at retailers. Participants are encouraged to contact WIC staff regarding formula concerns as well as asking store managers when their next truck is coming or ask if some formula can be set aside.

Farmer’s Market checks will be available, \$27 per current participant (9 months and older along with being current with the program as of May 2022). We will mail checks to participants unable to pick up at the clinic setting. Checks can be used at the local food vendors this summer.

WIC Cash Vouchers for fresh fruits & vegetables are temporarily being increased to \$24 per month for children, \$43 per month for pregnant and postpartum participants, and \$47 for breastfeeding participants monthly till September 30, 2022. These are special funds added to the participant’s e-WIC card to be used at the local grocery stores.

**Current changes in national and/or state trends:**

“Since April 2021, more than 4.8 million women and children participating in WIC have received enhanced vegetable and fruit benefits that align with science-based recommendations. This targeted support has been a proven success: ensuring that WIC participants have sustained access to nutritious foods vital for early childhood development and bolstering local economies. This common-sense investment - extended repeatedly in fiscal year 2022 through bipartisan action - builds on WIC’s public health success to grow a healthier next generation.”

“The WIC bump has already proven to improve dietary quality, with measured increases in fruit and vegetable consumption among young children and a greater variety of produce purchased by WIC families. Consistent access to more fruits and vegetables will shape shopping behaviors and child taste preferences in the long-term, helping to bring down long-term healthcare costs by mitigating the risk of chronic diet-related conditions and fostering nutrition security for low-income families.

**0-5 Early Childhood Programs– Director Irene Mavland**

Enrollment: Head Start continues to maintain full enroll with 176 Early Head Start and 306 Head Start children.  
Disabilities: At the end of June a total of 47 children have qualify for special education services. 13 EHS and 60 HS which exceeds our 10% mandate of 48 children Office of Head Start Grants:  
Both COLA and Quality Improvement grants will be added to base funding. Anticipation funding in August.

**What’s Happening:**

Temporary EHS Classroom Closures for 22-23, Spencer will serve two EHS classroom students through the Home Base Program due to staff shortage.  
Head Start Classrooms: closed for summer will reopen in August.  
Acceptance completed for the 2022-2023 school year.  
HS acceptance has been completed  
EHS acceptance has been completed  
Registration dates all completed except for Alta. Alta will be completed last week of July.  
Recruitment still occurring!  
Calendars for the 2021-2022 School Year are finalized.



**June 2022, Outreach Report for Buena Vista, Clay, Dickinson, Emmet, Hamilton, Humboldt, O'Brien, Osceola, Palo Alto, Pocahontas, Webster & Wright.**

**By: Jamie Flugstad**

**Buena Vista**

**Happenings:**

We continue to receive beautiful donations from Hy-Vee, Walmart, and Fareway.  
 We continue supporting families with our food pantry every week. Starting July 5<sup>th</sup> the BV Food Pantry will be Wednesdays and Thursdays from 10:00 a.m. – 4:00 p.m.  
 So many families are thankful because we are able to help with disconnect notices on gas, lights, and water bills.  
 Our elderly people have been blessed with vouchers so they can go to Fareway and buy food and cleaning supplies.  
 Tyson Foods supports the food pantry with meat.  
 Storm Lake Rotary Club gave us a beautiful donation of peanut butter.  
 The staff from Central Bank came to volunteer and organize the food pantry.  
 Shopping for Back to School and organizing backpacks.

**Clay**

**Happenings:**

Attended Clay County Hunger Coalition Meeting.  
 Hosted Clay County Housing Team Meeting.  
 Assisting many clients with emergency housing and utility assistance.  
 Working on the Back to School Program.  
 Accepting applications for Back to School Shoes.  
 Weekly surplus food distribution.  
 Distributed 200 4<sup>th</sup> of July Food Boxes.  
 Preparing for Coats for Kids.  
 Planning a Volunteer Appreciation Event.

**Dickinson**

**Happenings:**

Food Pantry each Wednesday from 10:00-3:30. We are serving around 80 people each week.  
 Worked with clients on Crisis with gas, electric, and City bills. The number of crisis was up this month.  
 A couple gas vouchers were given out for out of town doctor appointments.  
 Had parents select gifts & birthday party items for their child's birthday from the Birthday Room.  
 Working on Back to School.  
 Training the new Outreach Specialist.  
 Updating the Outreach Manual.  
 Working with volunteers each Monday, Tuesday, and Wednesday in the Food Pantry with the Walmart donations.  
 Staff attended the Hunger Coalition Meeting.  
 Wedding Fundraiser Event – Staff sold items from the boutique at the Wedding Event.

**Emmet**

**Happenings:**

Food Pantry is held every Friday from 10:00-12:00 & 1:00 -3:30. (Memorial Day-Labor Day) Thursday 1:00-4:00 and Friday 9:00 – 11:00. We had a record for regular (non-holiday) pantry day of 80 households last week.  
 We continue to receive food, non-food, and monetary donations.  
 We continue to mail out cards for parents to come and get a gift for their child the month of their birthday. Along with a couple of gifts they will receive a blanket, cake mix, frosting, candles, plates and napkins, if we have them.  
 Mobile Food Pantry will continue to be held the first Thursday of the month from 4:00 – 6:00 p.m.  
 Continuing to work on crisis as they come in.  
 Taking Back to School applications and filling them as they come in.



**Emmet Continued:**

Working on revamping our Birthday Room so it's separate.  
Throughout the month we handed out 3 Fareway Vouchers from Elderbridge to 20 elders.

**Hamilton****Happenings:**

Mobile Food Pantry for June served 85 families.  
Fareway food donations every Tuesday. Food pantry is Wednesdays from 8:00 – 3:00.  
A total of 300 lbs. of hamburger donated from Cactus Farms.  
First Congregational Church donated birthday bags.  
Retired teachers donated 30 new coats for our Coats for Kids Program.  
Boy Scouts/Cub Scouts will be going to the grocery store to purchase food for our pantry with the \$1,000 they raised during their Food Drive.  
Back to School and Pool Pass applications continue.  
Assisting client with rent, rent deposits, Crisis, and LIWAP.

**Humboldt****Happenings:**

Food pantry is given out Monday – Friday with help of volunteers.  
Birthday Bag Program – Letters sent out & bags put together for youth to pick up.  
Thank you notes written for donations received.  
Continue to use the Fiscal System to complete purchase orders, client service vouchers, and cash disbursements.  
Have a table with garden produce and Hy-Vee bakery items for people to take.  
Food donations from Hy-Vee are now also being dispersed at the Humboldt Homes for low income families with lesser access to transportation to have access to pastries and bread donations.  
Received and processed monetary donations to both UDMO and the Humboldt County Food Pantry.  
Crisis appointments continued.  
Pool pass applications are still available.  
Back to School Bash planning has continued. Processing applications as they come in.  
Elderbridge Farmer's Market coupons are being dispersed.

**O'Brien****Happenings:**

Food Pantry is held every Tuesday and Thursday from 9:00 a.m. – 3:00 p.m.  
We continue to receive food, non-food, and monetary donations.  
We continue to work on the Birthday Room and mail out cards for parents to come and get a gift for their child. Along with a book, stuffed animal, and blanket, they also receive cake mix, frosting, candles, plates, and napkins.  
Mobile Food Pantry from Paulina, Hartley and Sanborn.  
Continuing to work on LIHEAP/LIWAP and crisis as they come in and appointments.  
Organizing/stocking the Baby Room.  
Recipe book for food pantry items.  
Back to School Program applications.  
Getting ready for the Back to School Bash.

**Osceola****Happenings:**

COVID-19 precautions still.  
More clients showing up who are no longer getting the increase from State.  
Donations from our Sibley Avera Group and Poet with tubs and boxes of goodies for the children.



**Palo Alto****Happenings:**

Still receiving some food donations.  
 Handling crisis payments for clients.  
 Handing out back to school applications.  
 Getting back to school supplies.

**Pocahontas****Happenings:**

Working on crisis and disconnects as they come in.  
 Food pantry is open daily!  
 Picking up donations from Clay County UDMO and bringing some to Palo Alto UDMO and Pocahontas UDMO.  
 Back to School apps are coming in.  
 We received many thanks from families that participated in the Food Voucher Program!  
 378.5 lbs. of food were donated in the month of June.

**Webster****Happenings:**

Heather Lundberg took the new position as assistant to Alisa Schlieff.  
 Karhyn Alcantara was hired for the SAIL position.  
 Donation of \$300.00 ongoing from Holy Trinity Parish Charities.  
 Donation of \$200.00 ongoing from New Covenant Christian Church.  
 Land O'Lakes Foundation donated \$28,500.00 for Hams for Hunger.  
 Availa Bank \$50.00 for Back to School.  
 Curt Bacon Auto Body Shop \$50.00 worth of crayons for Back to School.  
 Linda Cline donated birthday stuff, books, and toothbrushes.  
 Anonymous donation of notebook paper for Back to School.  
 Valentine Law Firm donated 700 notebooks.  
 Vision Care donated 36 boxes of colored pencils.  
 Community Health Center donated 700 highlighters.  
 Chloe Duckett donated baby room items.  
 Jesse Ziebart donated baby clothes.

**Wright****Happenings:**

Fareway donations every day.  
 Elderbridge vouchers distributed.  
 Pool passes distributed.  
 Processing disconnection notices as they come in.  
 Received AE applications for LIHEAP 2022-2023.  
 Received donations.  
 Thank you cards were sent out.  
 Back to School applications are coming in.  
 Getting ready for the Back to School Bash.

**Success Story:**

A couple have been homeless since the storm in December 2021 when part of the roof was removed from their home they were renting. Then they were having problems with the landlord on getting their stuff out of the home, he had locked them out. They stayed in hotels and with friends. I had given them both a warm coat that were donated and just gently used, but they couldn't have been happier!

### Wright Continued:

They would come into my office crying, not knowing what to do or where to go. Thanks to Heather, who was working with them also, they came in with happy tears this time only to tell me they now have a home that they are renting to own and just kept thanking me! And didn't know what they would have done if it wasn't for UDMO! Hearing that just makes me love my job even more! – Chris Whipple, Wright County Outreach

### Numbers Served

**Number of Families Served:** Buena Vista: 145, Clay: 276, Dickinson: 157, Emmet: 174, Hamilton: 117, Humboldt: 115, O'Brien: U/A, Osceola: 34, Palo Alto: 65, Pocahontas: 120, Webster: 490, Wright: 96

**Number of Individuals Served:** Buena Vista: 355, Clay: 558, Dickinson: 272, Emmet: 418, Hamilton: 283, Humboldt: 295, O'Brien: U/A, Osceola: 77, Palo Alto: 113, Pocahontas: 251, Webster: 965, Wright: 190

**Year to Date Families Served:** Buena Vista: 833, Clay: 841, Dickinson: 540, Emmet: 518, Hamilton: 556, Humboldt: 422, O'Brien: U/A, Osceola: 220, Palo Alto: 389, Pocahontas: 394, Webster: 2,394, Wright: 464

**Year to Date Individuals Served:** Buena Vista: 2,385, Clay: 1,794, Dickinson: 971, Emmet: 1,170, Hamilton: 1,281, Humboldt: 963, O'Brien: U/A, Osceola: 476, Palo Alto: 764, Pocahontas: 850, Webster: 4,681, Wright: 987

### Monetary Donations

**Buena Vista:** \$4,295.00, **Clay:** \$4,787.00, **Dickinson:** \$1,790.00, **Emmet:** \$909.00, **Hamilton:** \$1,383.31, **Humboldt:** \$700.00, **O'Brien:** \$50.00, **Osceola:** \$360.00, **Palo Alto:** \$825.00, **Pocahontas:** \$130.00, **Webster:** \$29,100.00, **Wright:** \$100.00, **TOTAL:** \$44,429.31

