

UDMO Program Director's Report November 2021

Executive Director - Jamey M. Whitney

Well we are in the middle of November just around the corner is Thanksgiving. At least for me, it is the time of the year that I reflect on the year that has passed and I realize just how blessed my life is. Despite the obstacles and barriers all of us at UDMO have had over this last year we are all better and stronger for it. This is my favorite time of year and soon I will be with all of my loved ones. It is that, that I am most grateful for and it is all of you and your hard work and dedication to your work that makes me thankful. I hope everyone has an **AWESOME THANKSGIVING!**

STAFF/HUMAN RESOURCES

To begin, I do wish to extend the warmest of welcomes to all of our new staff that were brought on over the last couple of months. We truly appreciate the opportunity to have you as part of the UDMO family. I also would like to wish all of the individuals, moving on to different job opportunities, the best in their new journey. See George's report for a complete listing.

We definitely had a loss over the last month with the death of **Kim Motl**. Kim began her time with UDMO as a board member representing Webster County. In 2014, she began her work as a Manager of our Housing Services where she spent the remainder of her career. Kim did a wonderful job and she will be truly missed by everyone whose lives she touched. Kim was a no nonsense kind of individual and was a champion of the those in poverty and low-income. Like many of you, I considered Kim a friend and I will miss her dearly.

In your packet you will find a **Classroom Mentor Job Description from the Head Start program**. This is like the previous job descriptions that were brought before you for approval. They added prefer instead of required to broaden the applicant pool.

I did want to discuss with you the **Mandatory Vaccination Policy for UDMO**. Though we do not have one as of yet to submit to you, but we are currently in the process of developing one. We are still waiting for some more guidance for the Office of Head Start. We will need to submit a policy soon as the federal mandate takes effect January 4, 2022. We will discuss this further at the board meeting. We will need to have a brief meeting to approve this in December which we will do by email. We can discuss the particulars of the policy at the board meeting.

Carrie Hisler, our representative from Hamilton County shared that the CICS Board has determined that they do not want staff serving on Boards if it does not directly relate to Mental Health. She said her board views UDMO as more like our GA (General Assistance) program. Unfortunately, Carrie is considered 100 % mental health. Carrie did provide me with a representative from her agency Amy Ouphachack that is considered General Assistance. So, I have asked Amy to complete our board application for consideration as that board member. I will complete the process once I receive the application and hopefully, bring to the board for approval in January. We thank Carrie for her service on the board and want her to know she will be missed.

GRANT FUNDING

We have just a few items that will need board approval this month. The others are simply just final approvals received that the board has already approved.



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GRANT FUNDING CONTINUED:

The first four items have to do with our CSBG grant. The first item **CSBG-22-16 Amendment 1** is a notice that we could do our first draw for our FY2022 grant. The **amount of funds available** for this draw are **\$111,424**.

The next item, **CSBG-21-16 Amendment 4** was **previously approved** and we were additionally awarded funds that increased our FY 2021 grant by **\$4,502**.

The next item, **CSBG-20S-16 Amendment 2** **does need approval**. We were awarded an **additional \$9,632 in CSBG-CARES funding** bringing our **total CARES grant to \$616,074**.

Our final item, **CSBG-20S-16 – CARES VIP Budget Amendment** is an amendment we need to do to implement our Vaccination Investment Program.

The next request for approval is the **FaDSS-22-16 - Amendment 1 SPARK Funds**. This was previously approved by the board and is just a copy of the final approval from the state.

The next item is the **LIHWAP-21CAA-16 Amendment 1**. This also was previously approved by the board and provides **\$362,995**. In addition, the amendment also allowed the **movement of \$25,400 from the administration category to the Program Support category of the budget**.

The final item is in regard to the **Tenant Based Rental Assistance (TBRA) Contract 6**. The good news is the amount we were set to receive has **increased to \$54,155 with \$1,265 for administration**. Though it is more than previously thought, it is not nearly as much as we could use. Better some than none.

We do have a couple of Head Start items to cover here and a few more under the Programs, Reports & Review section of this report. These two items need to be jointly presented and they are the **Training & Technical Assistance (T/TA) Plan and the T/TA Spreadsheet Budget for FY 2022 beginning March 1, 2022**. **Both of these items will need approval. The Early Head Start T/TA Budget \$46,156 and the Head Start T/TA budget \$33,314 are included and itemized.** Julie will go over the T/TA Plan and Budgets at the board meeting.

PROGRAMS, REPORTS & REVIEW

To start off this section, **Alisa Schlieff, Family & Community Services Director and T.J. Thayer Operations Director** will kick off the board meeting by providing a brief presentation on the **Outreach Program. Please come with questions if you have them about the Outreach Program.**

The first item for Head Start is the **EHS School Readiness Fall 2020 to Summer 2021**. These reports show how the children have progressed in their goals throughout the school year. It appears to me that they exceeded all the goals presented. Julie will discuss this further at the board meeting.

The next item is the **EHS/HS Eligibility Point Sheet** for the new year which is just around the corner. Julie will discuss this at the board meeting, but I know that she will need board approval on this score sheet.

Finally regarding Head Start, in your packet are the **Head Start Program Goals from grant application** due on December 1, 2021. Please take the time to review these and Julie will discuss them. We do your approval of these goals.

The next item is the **WIC-IDPH Correspondence FFY2021 Yr. End Report**. This correspondence basically states that they received and approved year end report for the WIC program and it met all requirements.

The final item is a heads up. We will be having WIPFLI do a presentation on our **2020 Audit** conducted the week of November 15-19, 2021 at the January 2022 board meeting. Overall, it appears that we had a successful **Audit Report**.



Worked behind the scenes with Holmes Murphy our Benefits Broker in preparing for our Open Enrollment which is Nov. 1 through Nov. 15. A big thank you to Elisa for getting all material online.

We finished our Wellness Challenge and presented prizes to the top three participants. We were down in numbers on this challenge and hope for more participation for our next Challenge.

We are still awaiting some guidance on regulations regarding vaccines in the workplace.

From our understanding at this time, OSHA is developing a rule that will require all employers with 100 or more employees to ensure their workforce is fully vaccinated or require any workers who remain unvaccinated to produce a negative test result on at least a weekly basis before coming to work.

The OHS put out that the current administration is introducing a new requirement for Head Start programs. All Head Start employees must be vaccinated against COVID-19. Our understanding is that this must be in play by January 1, 2022.

I was recently “awarded” Co-Chair for our H.R. Management group through ICAA. I’m looking forward to co-chairing this group that meets as a group of HR personnel to discuss pertinent topics.

We had the following new hire(s) for the month of October:

| | |
|------------------------|-------------|
| Outreach Specialist | O’Brien Co. |
| HS Teacher | Jefferson |
| Assistant Teacher | Jefferson |
| (2) Assistant Teacher | Storm Lake |
| Outreach Specialist | Webster |
| Outreach Specialist | Humboldt |
| Family Dev. Specialist | Webster |

We had the following separate employment in the month of October:

| | |
|------------------------|---------------|
| EHS Teacher | Jefferson |
| Outreach Specialist | Dickinson Co. |
| Compliance Director | Central |
| Outreach Specialist | Humboldt Co. |
| Outreach/Housing | O’Brien Co. |
| Family Dev. Specialist | Webster Co. |
| Food Service Personnel | Milford |
| Home Based Teacher | Storm Lake |
| Custodian | Storm Lake |



We were very saddened by the passing of Kim Motl our Housing Coordinator. Kim was an employee with our agency since 2014. Our deepest sympathy goes out to her

Numbers Served

Number of Families Served:

for October 2021 69 families

Year to Date Families Served:

July 1 ,2019 to October 31, 2021: 81 families

Current Changes

Current Changes in Program/Services

Current Changes in National and/or State Trends

No changes

Current Events:

One of the things I really have enjoyed about working with families as a FaDSS specialist is the bonds that form through the time we work together. Jordana is just one of dozens of families I will never forget. She is an independent mother of 4 children. The youngest child was diagnosed with epilepsy during her first year of life and the family struggled to maintain a normal life while dealing with medical issues. Jordana tried on several occasions to work but a medical emergency with her daughter always made it difficult to maintain employment. The family was turned down several times for SSDI causing the entire family to live with not only the trauma from having constant medical problems but also being unsure of their ability to support themselves. Jordana always had the drive to succeed, she just needed the support and advice from someone who was not in the situation. Many times, our visits consisted of her just talking about her stress and me validating her feelings. Over time, her daughter was able to maintain a bit better and doctors got her medicines calibrated better. Jordana returned to work as a CNA and was able to end her FIP payments. She was doing well and I was able to exit her with only the occasional call from her to just vent. This month, she excitedly called to let me know that the disability we had filed during her last month on FIP for her daughter had finally come through! Not only did this mean that she was able to maintain income in the event she couldn't work again due to her daughters fragile health, but that her daughter was now eligible for additional services through the state due to her disability status. When she called I could just hear the relief and confidence in her voice. She has now changed jobs to work at a dialysis center and is in school part time to get her business degree. It is wonderful to know that the work we do lasts long after that exit day.



SAIL-Alisa Schlief

Counties: Webster, Wright, Hamilton, Humboldt, Palo Alto, Emmet, Buena Vista and Pocahontas

| | |
|--|----|
| Families for October 2021 | 39 |
| Families served for October 1, 2020-October 31, 2021 | 39 |
| Families exited from the program for October 2021 | 2 |
| Families exited from the program Oct 1, 2020-October 31, 2020 | 2 |
| Families that were assisted that are not currently working with SAIL | 20 |



When I met Craig he had just gotten out of jail. He had been evicted from his apartment and all his possessions were put on the curb. He only had the clothes on his back. A friend had offered him a camper to live in. The problem with that is it didn't have electricity and water. He did have a generator but no way to put gas in the generator. Craig needed monthly injections for his mental illness. I was able to get his Medicaid reinstated and he was able to receive them. We also were able to get him on SNAP. I would deliver surplus food to him every week. Craig desperately needed a job. One of the biggest barrier was the lack of transportation. I would help him out when I could. Craig needed clothing and I was able to get a voucher for Goodwill and get him some clothing.

Craig struggled all summer trying to find a job. Craig found an apartment and we were able to get him in. He got a job at McDonalds, it started out slow but now he is working 30+ hours a week. I was able to get him a voucher for Many Hands Market and he was able to get somethings for his apartment. He will be visiting Thee Garage Sale to find some furniture. I was able to give him a gliding rocker so he had somewhere to sit. We have applied for a new bed and are waiting to see if he gets chosen. Robert and I have worked on his budget, he knows how many hours he has to work to cover his expenses. We have applied for housing, (NWIRHA) and he is on the waiting list. Each day life gets better for Craig.

Olive has been living in her van for over a year. She is receiving Social Security Retirement. She had moved back to Iowa to be close to her elderly mother. Other family member would not allow her to live with her mother and she had limited contact with her. Olive has SNAP and Medicare. She has never been able to get into an apartment because she never could come up with first month's rent and deposit. Olive has been referred to UDMO Housing and is on the list. She has found an apartment and is getting the details to me today. Olive would like a part time job to supplement her retirement. We were able to narrow down what she

what she would like to do and made a list of places that hire seniors. I will continue to work with Olive and help her secure a place to live before winter.

Operations Director– T.J. Thayer

As October begins so does the LIHEAP program starts. Many individuals and families that are over the age of 60 and/or have social security or disability as income, are eligible to apply in October. Also, households faced with a disconnect can also apply. The offices have been busy with LIHEAP appointments, coats for kids, adopt a family applications, preparing for holiday food baskets, and just regular food pantries. It is a very busy time of year for outreach staff, but so proud of the hard work they all put in to help individuals and families. There are many new staff in outreach, so they have a lot to learn but are all doing great.

While the Roosevelt buildings boiler is operational, we are waiting for the new boiler water feed tank. The old system is extremely old and not working very well. With the long waits on supplies is what is preventing this from being completed. Working with Midwestern Mechanical to ensure that once the supplies are available the new system will be installed immediately.

Community Christmas meeting for Emmet
 Disaster applications for Emmet
 Housing Trust Meeting
 Outreach Meeting
 Director meeting
 Meeting at Roosevelt for new kitchen hood
 Presented to Forest Ridge about programs
 Still helping outreach with filling bags and distributing them on their food pantry days.



Information Technology Board Update-Elisa Umscheid

Current projects:

Server upgrades: SQL server upgrade was finished and we have created a test database for MIP and HR to begin the process of testing and moving to a bi-monthly payroll.

Antivirus upgrade is progressing, all new computers are being released with the new version, all old computers that can connect to the controller have done so and are awaiting the final upgrade. All computers that did not automatically connect to the controller are being handled individually. When all machines are connected to the new admin counsel, the final upgrade will be scheduled. Due to LiHeap start up, stand-alone computers are taking longer than anticipated to complete. I estimate we are 75% complete and I am planning to have all LiHeap machines done by December.

I am starting the research process to review if it is feasible financially to move the Agency to Microsoft 365. There are several benefits that we could be taking advantage of by moving, but cost and availability information need to be carefully considered before we can make an informed decision.

WIC computer updates: Updating software is monitored weekly and updates are completed on non-clinic Fridays.

Computer recycling is on going and we are currently waiting for a pickup date from our recycler.

Staff support calls and e-mail requests arrive daily and are addressed as they are received.

Please remember to share our Twitter presence with as many interested parties as you can: @UDMO_CAA

Our Board packet is now being delivered to board members via an FTP site that we are hosting. Board members will receive an email each month letting them know when the packet has been posted and supplying them with the link to access it. That link is: <https://pydio.udmo.com:8082/pydio/>





The month of October was busy with the teaching of online Positive Solutions for Families/Parents as Teachers trainings. Twelve participants completed the 3 Zoom sessions held October 5, 12, 19. The sessions were also recorded to share with participants who were unable to attend every evening. Support services were also supplied to early childhood programs to continue promoting healthy social-emotional development of young children.

Please note, the Hand in Hand program is in transition, as I recently accepted the position of Director of Program Development, Compliance and Reporting. Therefore, I will work alongside Executive Director Jamey Whitney and Jessie Hansen, KIDS Program Coordinator to determine how to best meet deliverables as outlined in the PCA grants the fund KIDS/Hand in Hand.

Kommunity Involvement Development and Support (KIDS)- Jessie Hansen



In October, I worked on submitting the 1st Quarter reports for Prevent Child Abuse Iowa. These were submitted on time by the 15th of October. These include updates on community measures such as community representatives that participate in quarterly meetings, marketing completed, success stories, and expenditures.

Shakira with the Hand and Hand Program and I completed the Parents As Teachers and Positive Behavior Intervention and Support (PBIS) group parent education meetings. This was a four-week group to include Childcare providers and families. We had 18 caregivers register and 12 participate in our group training which provided a lot of feedback regarding what works and what families struggle with. We were also able to record the training so that it can be used with families in the home as well. We will be planning a second training for the Spring. Shakira and I continued to discuss Hand and Hand and KIDS Program services and how we can support both caregivers and children.

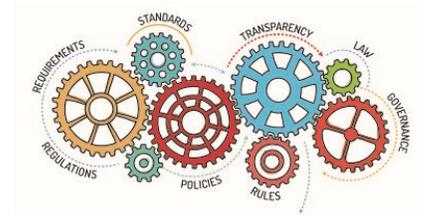
Kayla McKinney- Compliance & Reporting Final Report

FY 22 Foundation Grants

- Grants Submitted: 4
- Grants Awarded: 0
- Grants Denied: 0
- Grants Pending: 0

FY21 Foundation Grants:

- Grants Submitted: 34
- Grants Awarded: 28
- Grants Denied: 3
- Grants Pending: 3



- Submitted Buena Vista County Grant
- Submitted ESG Housing Grant
- Submitted Wright County Charitable Grant
- Submitted Storm Lake Community Chest
- Assisted with Head Start Community Needs Assessment
- Assisted with completion of Head Start Annual Report
- Assisted with completion of FY2021 CSBG Year End Reports
- Attended Outreach Meeting
- Attended CSBG ROMA Subgroup Meeting
- Attended ESG Quarterly Conference Call for Rapid Rehousing and Homeless Prevention services

What’s Happening:

Full Enrollment: 306 Head Start children & 176 Early Head Start children.

Disabilities: The program is currently serving 33 children who have qualified to receive special education services. Our target is 48 which is 10% of our funded enrollment.

Grants – Submission deadline 12/1/2021

Head Start Continuation \$3,351,302
Head Start Training & Technical Assistance \$ 33,314
Early Head Start Continuation \$ 2,651,308
Early Head Start Training & Technical Assistance \$ 46,156
TOTAL \$ 6,6,082,080



Staff Professional Development:

MTSS – Multi Tiered Systems of Support is a collaborative effort between Prairie Lakes AEA and Head Start to provide targeted support to struggling students. The goal of MTSS is to intervene early so students can catch up with their peers. It screens all students and aims to address academic and behavior challenges. It ensures Head Start is meeting federal mandates in required data analysis and addressing individual student needs.

Head Start leadership staff have been planning for the 2022-2023 professional development plan for management and line staff. This is included in the both Training & Technical Assistance Grants.

T.E.A.C.H.:

The T.E.A.C.H. Early Childhood® IOWA program is part of a comprehensive national strategy that provides teacher education and compensation to Iowans who work with children birth to five years old.

By promoting higher education, T.E.A.C.H. Early Childhood® IOWA is helping to establish a well-qualified, fairly compensated and stable workforce.

Head Start utilizes the IAEYC TEACH program to support staff in advancing their education: Child Development Credential (CDA), early childhood associate and bachelor degrees and early childhood teaching endorsements.

Currently, Head Start has the following number of employees enrolled in:

- CDA - 7**
- Associate Degree - 1**
- Bachelor Degree - 4**

WAGES:

Child Care WAGES® IOWA provides education-based financial stipends to those in the early care and education workforce in order to improve retention, compensation and education levels of those working with children ages birth to five years old.

WAGES is more than just a salary supplement. Each recipient is paired with a counselor who helps them navigate the WAGES program and encourages their continued education.

In addition to those participating in the program, WAGES also serves as an incentive for other staff at qualifying programs to consider increasing their education level and for programs not yet eligible to take steps to increase their level of quality and/or begin serving low-income children.

UDMO Head Start has 18 employees who have applied and 16 have been approved to receive WAGES salary supplement as of the end of October.

Housing Report-

Temporarily unavailable.



Becky Carlin– CACFP In Home Daycare Sponsor

CACFP currently has 53 providers. Budget and Management Plan for FY2021-22 was finally approved. I started in person reviews a few weeks ago. Since then things have fired up with several providers contacting me saying they were closed or had sick kiddos. So I may go back to virtual for a bit and play it by ear.

CACFP In-home Providers served the following in October:

- Breakfast: 6169
- Lunches: 5695
- Snacks: 7561
- Suppers: 226



Shelly Charapata – Energy Program Director

In October:

- News Releases were sent out for Outreach Offices that requested this.
- Had new employee trainings on Oct. 19th & 20th.
- Had IUB (Iowa Utility Board) meeting on Oct. 18th.



I have copied and pasted what State has sent out about funding for Liheap FY22.

Funding for FY22 LIHEAP Annual Appropriation; Continuing Resolution (CR). Federal government is operating under a CR through December 3, 2021, based on 2021 funding levels. U.S. Department of Health & Human Services is expected to release 90% of funds to the states by the end of October. \$3.7 Billion Nationwide - \$54.7 Million Iowa (anticipated). October 1, 2021 - September 30, 2022. Anticipate Supplemental Payments. Because of software difficulties issuing Regular Assistance payments with two different funding sources at the same time, we anticipate issuing supplemental payments with the LIHEAP-22 funding.

Outreach will be very busy processing the AE’s (Automatically Eligible) households which are on fixed income only, getting them entered into the computer for Liheap and assisting with Crisis funds.

Liheap (Low Income Household Energy Assistance Program) starts Oct. 1st for a household with an elderly (60 years of age or older) and/or a disabled household member. Also, any household in a crisis related situation may apply for Liheap in October.

We will be working on a new Crisis component, called LIHWAP (Low-Income Household Water Assistance Program). There are 2 different funding levels for this. LIHWAP-21 CAA and LIHWAP-21 ARPA. We will be using the LIHWAP-21 CAA first. Once this has been expended then we will be issued LIHWAP-21 ARPA funding. This Crisis program will help to pay a person’s arrearage or disconnected bill for water and/or waste water. This is a pilot program and currently only authorized through September 2023. This will start in October, 2021. Our contracted budget amount is \$362,995.

We are using LIHEAP-21 ARPA funds for Liheap payments and Crisis payments. Crisis payments is called (ECIP) Energy Crisis Intervention Payment.

For October, 144 households received Liheap-21 ARPA Crisis funds in the amount of \$74,836.02. Year to date, 144 households received crisis for a total spent of \$74,836.02.

LIHEAP Continued:

Year to date, 144 households received crisis for a total spent of \$74,836.02. 67 households received LIWHAP Crisis funds in the amount of \$7,073.89. Year to date is the same. Outreach took and processed 2,210 Liheap applications and of that number 2,175 were eligible for a total amount of \$1,114,680. 35 applications were denied. A Liheap payment of \$676,760 was paid to 1,396 households. The average Liheap payment is \$512.50.

Crisis money can be spent all on all the crisis components: New changes to the Crisis Program per State. The new changes start May 1st.

NEW: Income limits are at or below 200% of the federal poverty guidelines. (previously 175%)

NEW: To qualify for the LIHEAP crisis program, households must be at or below 200% of the federal poverty guidelines (previously 175%). Households previously denied in FY21 because they were over income, now qualify for crisis assistance, provided their income at the time of application was at or below 200% of the federal poverty guidelines (income re-verification is not required).

NEW: Crisis limits have changed. See below. Households may receive crisis assistance multiple times throughout the year, up to the expenditure limits noted.

NEW: Subsidized households where heat is included in the rent are eligible for the crisis program. Must have an electric bill to help with a crisis. If Subsidized and both, heat & electric is included in the rent, then NOT eligible for a crisis, because the household has no energy burden. (households were previously ineligible).

Crisis money can be spent all on all the crisis components.

Furnace Repair/Replacement up to \$4,000 (previously \$3,000) Homeowners Only!

Reconnect up to \$3,000 (previously \$1,000)

Service Continuity up to \$3,000 (previously \$1,000) (not using during the moratorium)

Deposits for heat and/or electric up to \$500 – need something from vendor stating the amount of the client’s heat and/or electric deposit scanned into THO. (Stayed the same)

Out of fuel up to \$800 and / or help pay a propane/fuel oil back bill (previously \$500)– vendor can tell you over phone amount for a minimal fill, scanned into THO. Fuel tank must be at or below 30% full (previously 20%), or less.

Space Heaters as a last resort up to \$300. Must meet certain requirements.

LIHWAP-21 CAA up to \$2,500 for water/waste water. Must have a breakdown of the bill and Must be up for disconnect or disconnected.

Thank you very much to everyone in Outreach, FaDSS, Sail, Peg, Kristy, Sue for all the time spent and hard work for the LIHEAP program and the Crisis Programs. I know everyone is very busy and working very hard.

WIC – Director, Madeline Wankum

Numbers served: During the month of October, our participation was 1710 active clients.



Local happenings: WIC has returned to normal service delivery in every county. The waiver has expired so all appointments are face-to-face unless the participant has a medical condition that warrants an alternative method with medical documentation.

Current changes in national and/or state trends: (This information is obtained from NWA Weekly Update)

“The White House unveiled a framework for the Build Back Better Act. The framework would include a one-year expansion of the Child Tax Credit, investments in child nutrition and maternal health equity, and housing affordability. The White House framework includes historic provisions that thoughtfully and meaningfully tackle the issues faced by parents with young children. The Build Back Better Act will build on effective programs that deliver results, such as the Child Tax Credit expansion that resulted in historic reductions to child poverty and the school and summer nutrition programs that reduce hunger and improve children’s performance in school. As Congress considers the Build Back Better Act, the framework can be further improved upon with the inclusion of paid family and medical leave, which empowers women’s employment and supports the health and wellbeing of new parents, their infants, and young children.”

Weatherization Director: Kyle Dietrich“Weatherization Report for October 2021”

Number of Families Served in October 2021: **9**

Number of Families Served in FY 2021: **89**

Goal for 2021: **110 Homes**

Weatherization Update:

The Weatherization Department for the month of October was great. We finished the month with 9 Homes. I am also in the process of getting 3 different insulation companies put together to help with maintaining numbers and assisting as many clients as possible also brought on another electrical contractor as well and he will be starting in the next week or so. These are all great things that we have been missing and extremely needed to provide a much quicker turn around, for the work being provided to our clients and hopefully increase the number of homes that we can provide our services to in the future. On a side note Tim Carlin our Energy Auditor/ HVAC Inspector has recently went to Bourbon Missouri and received his Building Analyst Certification and his Energy Auditor Certification through our Nationally certified Company BPI (Building Performance Institute). We are very pleased with his accomplishments and his quality of dedication to our agency.

Until then we will continue to push hard and create results and effectively assist our clients with their energy needs on their homes in our 17-county area that we serve.

Up-Coming Events:

Event: (None at this Time.)

Location:

Date:

Time:

Attendees:



**November 2021 Outreach Report for Buena Vista, Clay, Dickinson, Emmet, Hamilton, Humboldt, O'Brien, Osceola,
Palo Alto, Pocahontas, Webster & Wright.**

By: Jamie Flugstad

Buena Vista

Happenings:

Donations arrive everyday from Hy-Vee, Walmart, and Fareway.
We continue serving families every Friday starting at 7:30 a.m. until the food runs out.
We start Energy Assistance for all families from November 1st to April 30th.
Giving out applications for Christmas and Bikes.

Clay

Happenings:

Accepting applications for Tree of Joy, Community Christmas and Santa for Seniors.
Processing LIHEAP applications.
Distributed coats and snow pants.
Attended COVID Task Force Meeting and Outreach Meeting.
Presentation at Clay CAC Meeting.
Planning for Thanksgiving food boxes.

Dickinson

Happenings:

Working on LIHEAP application.
Adopt a Family applications.
We have Walmart deliveries Monday, Tuesday, and Wednesday.
Food Pantry on Wednesdays.

Emmet

Happenings:

Food Pantry is held every Friday from 10:00-12:00 & 1:00 -3:30.
We continue to receive food, non-food, & monetary donations.
We continue to work on the birthday room and mail out cards for parents to come and get a gift for their child.
Along with a gift or two, they will receive cake mix, frosting, candles, plates and napkins.
Mobile Food Pantry will continue to be held the first Thursday of the month from 4:00 – 6:00 p.m.
Continuing to work on LIHEAP and Crisis as they come in.
Making appointments for Coats for Kids as applications come in.
Ready to start vouchers for Community Christmas starting November 1st.

Hamilton

Happenings:

Accepting applications for a total of 50 families this year for the Adopt a Family Christmas Program.
Working with Elderbridge on the Santa for Seniors Program.
Bikes for Tikes applications continue to come in. Deadline for the bike applications is November 24th.
Distributed coats to kids in need.
Food, non-food, and monetary donations are coming in daily.
Mobile Food Pantry was held on October 19th.
Working on disconnects, reconnects, deposits, and rent.
LIHEAP applications are coming in.

Humboldt**Happenings:**

Food pantry is given out Monday – Thursday 8:00 – 4:00 p.m. with the help of volunteers.
 Birthday Bag Program – Letters sent out & bags put together for youth to pick up.
 Thank you notes written for donations received.
 October LIHEAP appointments.
 Receiving applications for the Coats for Kids Program.
 Crisis: Rent, utilities, and food as they call us.
 Families pick up coats as we have them ready.
 Continue to figure out the Fiscal System to complete PO, client service vouchers, and cash disbursements.
 Continue to give out our new phone numbers, 515-604-6550 or 515-604-6551.
 Collect food donations for the food pantry each day.

O'Brien**Happenings:**

Food pantry is held every Tuesday and Thursday from 9:00 a.m. – 3:00 p.m.
 We continue to receive food, non-food, and monetary donations.
 We continue to work on the Birthday Room and mail out cards for parents to come and get a gift for their child.
 Along with a book, they also receive cake mix, frosting, candles, plates, and napkins.
 Mobile Food Pantry from Paulina and Hartley will continue to be held on the 3rd Monday.
 Continuing to work on LIHEAP and crisis as they come in and appointments.
 Been making appointments for coats for families.
 Christmas Program and Adopt a Family.
 Thanksgiving Baskets and recipe book for the meal we provide.
 Recipe book for food pantry items.

Success Story:

We have partnered with Love Inc. and the Ministry Board of Sheldon. They have now offered to help our clients that we conduct their intake process with to help families receive furniture and parenting/rehab classes. In return they have their clients apply for LIHEAP and refer any of our services and provide our coats to be dry cleaned free of charge with Coat Program. – Courtney Strub, O'Brien County Outreach

Osceola**Happenings:**

COVID-19 precautions.
 A new Holiday Program for Thanksgiving dinner for Osceola clients who are wanting to sign up. It's limited to how many we can bless.
 Pantry is available when appointments are made for LIHEAP, which simplifies the process for a monthly food box.
 Getting the word out about the mobile food pantry as well.
 People are wanting to assist with giving back for Christmas for families and seniors. So many are celebrating these programs and finding the means to keep tradition going every year here at UDMO.

Palo Alto**Happenings:**

Still receiving food donations.
 Handling crisis payments for clients.
 Taking appointments for LIHEAP.
 Receiving Adopt a Family Applications.

Pocahontas**Happenings:**

Food pantry is available daily.

Currently accepting Adopt a Family applications.

Taking names for Thanksgiving baskets.

Taking names for Christmas baskets.

Many gently used coats have been brought in for families to have. A total of 62 kids signed up for new coats.

Monetary donations are coming in for coats and Christmas.

A total of 494.4 lbs. of food was donated in October.

Webster**Happenings:**

Camilla Young has started as an Outreach Specialist and front desk receptionist.

Birthday Room donation of silverware, plates, and napkins.

Afghans made from LaDonna Madsen.

Boxes of diapers for the Baby Room donated from the Lords Cupboard.

16+ Quilts from the Washington Lutheran Church in Duncombe.

A donation of \$147.25 from Trinity Regional Medical Center to use for coats, or whatever is needed for Outreach.

Squash donated by Norm Caldwell out of Humboldt.

Drive thru pantry held on October 21st. Served over 200 families and we ran out of food.

St. Marks Episcopal Church donation of \$1,250.00 for Outreach.

United Way Community Foundation donation of \$5,000.00.

New Covenant Christian Church \$200.00 and Holy Trinity Parish \$300.00 ongoing support each month for Outreach.

Wright**Happenings:**

Participated in the Downtown Halloween Walk.

Donations daily from Fareway.

Donations of coats.

Numbers Served

Number of Families Served: Buena Vista: 257, Clay: 377, Dickinson: 288, Emmet: 231, Hamilton: 217, Humboldt: 157, O'Brien: 154, Osceola: 97, Palo Alto: 169, Pocahontas: 186, Webster: 840, Wright: 183

Number of Individuals Served: Buena Vista: 558, Clay: 786, Dickinson: 419, Emmet: 415, Hamilton: 412, Humboldt: 286, O'Brien: 233, Osceola: 154, Palo Alto: 254, Pocahontas: 334, Webster: 1,317, Wright: 275

Year to Date Families Served: Buena Vista: 257, Clay: 377, Dickinson: 288, Emmet: 231, Hamilton: 217, Humboldt: 157, O'Brien: 154, Osceola: 97, Palo Alto: 169, Pocahontas: 186, Webster: 840, Wright: 183

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Monetary Donations

Buena Vista: \$1,590.00, Clay: \$3,544.00, Dickinson: \$850.00, Emmet: \$120.00, Hamilton: \$1,329.43, Humboldt: \$1,430.00, O'Brien: \$1,750.00, Osceola: \$964.99, Palo Alto: \$0.00, Pocahontas: \$2,150.00, Webster: \$37,897.25, Wright: \$100.00, TOTAL: \$51,725.67

