

UDMO Program Director's Report September, 2022

Executive Director - Julie Edwards

Upcoming Board Meeting:

Strategic Planning:

At the September Board Meeting we will receive board input on the proposed goals for UDMO over the next 5 years.

The Board's approval will be sought on the following documents:

CSBG-22-16 Amendment 4 – State awarded an extra \$5,899.

CSBG-22-16 Amendment 5 – State sent a letter for our funding which requires a budget amendment be submitted.

LIHEAP-22-16 Amendment 3 – Transferred unused funds to ARPA for supplemental payment to clients.

LIHEAP-22-16 Amendment 4 – This occurred due to the need to reissue a check for the amount of \$121. This will happen again as vendors return checks due to client change with the vendor.

LIHEAP-21ARPA-16 Amendment 6 – Unspent funds were moved into Regular Assistance to make supplemental payments to previous clients.

LIHWAP-21CAA-16 Amendment 2 – In order to spend down funds were moved from Admin and Program Support to ECIP for client use in the amount of \$22,000.

LIHWAP-21ARPA-16 – New contract for water assistance.

CSBG Reduction Plan – Over the next three years UDMO will experience an estimated decrease of over \$26,000. UDMO's administrative leaders developed a plan to collaborate between programs in order to enhance services and efficiencies while saving over \$26,000. Collaboration is occurring within the SAIL, KIDS and Outreach

Other UDMO News:

Non-Profit Innovation Fund Grant: UDMO successfully received \$450,000 grant from the American Rescue Plan – State and Local Fiscal Recovery Fund (SLFRF) to purchase a building to meet the needs of Spencer Outreach. It will provide ample space for now and the future allowing us to increase client services.

UDMO Web Page: We will give the board a sneak peek at the new UDMO website during the September board meeting. October 1 is the date we anticipate going live.

UDMO Board Seeking Two Volunteers:

Vice President - a current member of the board

New member - Humboldt County resident with experience in accounting/finance.

Please contact Julie or Dawn @ 1-800-245-6151 or email jedwards@udmo.com or dhoffman@udmo.com

UDMO All Staff Training: As follow-up from the August, 15 De-escalation training staff were surveyed. Results have been shared with staff. Survey results were:

88% of staff felt the training would help them better serve clients.

66% indicated they would like more in-depth training.

UDMO Directors decided to pursue additional training on this topic for all staff. More information to come on a date in the Spring or Fall of 2023.

Diversity Equity & Inclusion (DEI) Committee: September Agenda items included: Risk Assessment-New Employee Application, Orientation/Onboarding-current process including hiring and Orientation Day. Next meeting will be October 19 at 9:30-11:00am. If employees would like to join please contact your supervisor. Board members are encouraged to contact Dawn at dhoffman@udmo.com if you are planning to join.



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Executive Director-Continued:

Roosevelt Updates:

Playgrounds: Completed & a Ribbon Cutting Ceremony is being planned for October 12 @ 10:30. Please attend if you are able!

Kitchen updates: Are in progress with a planned October completion.

Early Head Start Toddler Classrooms: We are finalizing our classroom plans with bidding process to occur prior to the end of December.

Information Technology Board Update-Elisa Umscheid



Current projects:

Web Page: The redesign is moving along well and quickly. We have been able to view several pages that are nearing completion and we are still on track to publish the new site as of October 1st. There will be some staff training that will need to be scheduled to enable them to complete their own edits while still following the overall UDMO template that is being developed and those sessions are still pending.

Head Start: computer and staffing changes pertaining to transfers and new hires are being completed as needed. The new hire push from August seems to be slowing down and we have those computers set up and distributed.

Delivery times for electronics: Sadly, the supply chain issues look like they are going to continue for the time being. Computers are typically taking an additional 4 to 6 weeks for delivery. Printers are still very difficult to find with most stock sold out and no re-stocking date indicated. At this time, we are not ordering printers unless they are listed as in stock and we are planning for 8-week delivery on any computers ordered. Additionally, we are trying to adjust our expectations and only order items that are in stock.

WIC computer updates: Updating software is monitored weekly and updates are completed on non-clinic Fridays. As we navigate the changes to the WIC program, the updating and monitoring systems currently in place will be phased out. The plan is for all equipment MidSioux has requested will be turned over on the 30th of September and any equipment left here will be reimaged and reused where appropriate.

Computer recycling is ongoing, we recently had a pickup from our recycler and are now in the process of marking machines that need to be added to the disposal list. Those machines will be wiped and prepared for the next visit from the recycling company.

Staff support calls and e-mail requests arrive daily and are addressed as they are received.

Please remember to share our Twitter presence with as many interested parties as you can: @UDMO_CAA

Our Board packet is now being delivered to board members via an FTP site that we are hosting. Board members will receive an email each month letting them know when the packet has been posted and supplying them with the link to access it. That link is: <https://pydio.udmo.com:8082/pydio/>

Jessie Hansen-KIDS Program Coordinator



Throughout the month of August, we continue to receive a number of referrals for KIDS Program services. We have continued to look at caseloads to determine where the referrals should go and the availability of staff in those areas. In addition, there has been a lot of planning for upcoming trainings to offer a group-based parent education services under Positive Behavior Intervention and Support and Parents As Teachers.

I attended several meetings this last month including many local prevention council groups and resource meetings. Through the Prevent Child Abuse Iowa grants, community meetings are required to take place on a quarterly basis. We have had meetings so far in all but two groups, O'Brien and Osceola Counties and Dickinson County, both of which are scheduled for September. This is a great opportunity to collaborate with providers and make connections to resources in the community.

In August, we continue to look at professional development opportunities both locally and state wide for staff. Virtual trainings have been a great way to gain information with little travel, while also being mindful of providing individual services to families.



Funding Requests:

Recent Foundation/Organizational/Trust Grants Submitted and <u>Status as of September 15 2022</u>	County	Program	Submitted/Pending	Awarded	Denied
**Iowa Nonprofit Innovation Infrastructure Grant - \$450,000 Award	CL	Outreach Office Relocation		X	
Dickinson County Endowment Fund Grant	DI	Automated Door		X	
United Way	BV, CL, OB	Client Services		X	
Dickinson County Good Neighbor Fund	DI	Outreach	X		

Program Grants Submitted Status as of September 15 2022	County	Program	Submitted/Pending	Awarded	Denied

**UDMO Clay County Outreach has been awarded an Iowa Nonprofit Innovation Infrastructure Grant in the amount of \$450,000. This is one of only 24 awards granted. These funds, from the American Rescue Plan Act, will be used to purchase an office location in Spencer to accommodate current and future UDMO programs. More information will come in the October Director’s Report.

Capacity Building/Professional Development:

- ROMA Subgroup Zooms - Ongoing
- ICAA Development/Fundraising Zoom Groups - Monthly
- Emerging Leaders Institute and Training for Excellence (ELITE) – February thru October

Upcoming or Ongoing projects:

- UDMO Strategic Planning - Full planning team meetings began in May 2022, Staff Survey review ongoing, Next mtg October 26, 2022
- Apply for and/or report back on foundation grants as they come due
- UDMO CSBG Self-Assessment due September 2022 partnership/MOU updates – ongoing

Becky Carlin– CACFP In Home Daycare Sponsor

I am currently at 49 providers. 48 of these providers claimed for August.

I hosted a Recruitment/Retention event in Clay county at the ILCC Spencer Campus on August 17th. I presented the same basic program including CCR&R Consultants and Rod Meendering, an accountant with Winther, Stave & Co. from Spencer. It was well attended with all but 1 of my existing providers and 2 potential providers. To date, I have not been able to secure either one of the recruits. I’ll keep trying.

My next event has not been scheduled yet but it is for Dickinson, O’Brien and Osceola counties.

CACFP In-home Providers served the following meals in August:

- Breakfast: 6,021
- Lunches: 6,605
- Snacks: 7,211
- Suppers: 163
- Total Meals Served: 20,000



SAIL

Clay, Dickinson, O'Brien, Osceola, Webster, Wright, Hamilton, Humboldt, Palo Alto, Emmet, Buena Vista and Pocahontas

August 2022

Number of Families Served: for August 2022 13 families

Year to Date Families Served: October 1, 2021 to August 31, 2022: 86 families



We are currently in the process of revamping the SAIL program. Between Outreach and the KIDS program, we are working on collaborating to fully staff the SAIL program. There will still be a Family Support Specialist in each county starting October 1st.

FaDSS:

Webster, Wright, Hamilton, Humboldt, Palo Alto, Emmet, Buena Vista and Pocahontas

August 2022

Number of Families Served: for August 2022 78 families

Year to Date Families Served: July 1, 2021 to August 31, 2022: 81 families



When I enrolled Amy in the FaDSS program, she was a single mom to her 3 sons. Her husband whom she was separated from was currently in jail, needing to seek drug treatment and she was nearing the end of her months of FIP available. Amy was eager to work but unwilling until she could get her teeth fixed from years of weak enamel causing broken teeth.

She started the process shortly into my time working with her and we were both excited for this to happen and began talking about various things she would like to do, such as short term educational opportunities and employment. Unfortunately, after the first step with her teeth was complete, it seemed like there were constant setbacks and hold ups. Amy was now living with many of the broken teeth removed and her diet was limited due to this also.

Throughout these months of waiting, FaDSS continued to help with programs such food pantries, Christmas gifts and birthday gifts. I also had the opportunity to help purchase a washer and dryer for Amy to have in her apartment so that she could stop doing a monthly "rent to own" on a set from a local store that was costing her money she could really use elsewhere. We also continued to look ahead at programs that would be offered at the local community college in the future so she could consider those once she got her teeth fixed. I gave Amy various employment prep tools as well, such as interview questions to think about and job leads. Through this time, Amy was also struggling some with her older boys not wanting to go to school and really giving her push back that was causing stress on her and their relationships. I did what I could to talk Amy through these tough days, give her some ideas and also provide her with some information she could take to the school if she wanted to see what other options could be available. The boys eventually made it to the end of the school year and Amy had finally gotten to the last step of having her teeth fixed!!!

After that, she got enrolled in a short-term course at the college that would give her some various skills that might be beneficial in factory jobs and it took no time at all for her to get a part-time job cleaning businesses after hours. Around this same time, her husband was getting out of a successful drug treatment program and he apologized to Amy for a lot from the past. They are slowly working to bring their family back together, Amy is now in a full-time retail job and they are actively speaking with a bank about the possibility of purchasing a home! In my visits with Amy now, it is so exciting to see her smile and talk about the future and the goals she wants to make happen!

Human Resources Manager– Tiffany Harris

Covid is still present within our workforce as we continue to see 2-4 positive test results each week. The CDC guidelines changed briefly since my last report, so the current guidelines we are following are:

If you test POSITIVE for covid regardless of vaccination status, quarantine for at least 5 days from onset of symptoms. **Day symptoms present is considered day 0.** Employee may return on day 6 with masking through day 10 as long as symptoms are improving and fever free for 24 hours.

If you were EXPOSED to Covid and are NOT up to date with vaccinations (including BOOSTER shot), wear a mask for 10 days and test on day 5. (No quarantine necessary unless a positive test result is received.)

If you were EXPOSED to covid and ARE up to date with vaccinations, NO action required.

If you were EXPOSED to covid and already had a confirmed positive test within the last 90 days, NO action required.

HR continues to actively participate on the Wellness & Safety Committee as well as the DEI Committee.

The DEI committee has finished working on the STAY and Exit interviews. They were both shared at the Director's meeting for finalization before implementing. The DEI committee will begin looking at the Orientation/Onboarding process next.

Our Navigate Wellness Contract is up for renewal on October 1st. UDMO has signed and renewed our contract for Navigate for another 2 years.

Holmes Murphy, our benefit broker, joined us for an in-person meeting to discuss all of our insurance policies including Workman's Comp, Liability, Property, Cyber, Vehicle, etc. All insurance is running well except Workman's Comp. We have some work to do over the next couple years to hopefully remove us from the pool. Internally, we will be working hard to avoid slips, trips and falls!

We had the following new hire(s) for the month of August:

SUB	Spencer
Interpreter	Western Sites
Assistant Teacher x2	Storm Lake
Custodian	Sheldon
Assistant Teacher x2	Spencer
Food Service Personnel	Storm Lake
Custodian	Storm Lake
Assistant Teacher	Alta

We had the following separate employment in the month of August:

Food Service Personnel	Storm Lake
Sub	Sheldon
Sub	Spencer
Assistant Teacher	Spencer
Assistant Teacher	Storm Lake
Sub	Estherville
ECP Coordinator	Storm Lake
Outreach Specialist	Sibley
Family Support Specialist	Emmetsburg



- Enrollment: Full enrollment is maintained for HS at 306 student and EHS at 176 students.
- Disabilities number for EHS: 7
- Disabilities number for HS: 21
- CACFP grant has been submitted.
- HS/EHS continuation and TTA grants are in progress (form attached)

-2 Spencer EHS rooms still closed due to shortage of staff, these students are being served through the Home Base Program until staffed adequately to re-open classrooms.

-Roosevelt Playground are complete. A ribbon cutting will take place on October 12th at 10:30 to celebrate the completion.

-Roosevelt School: In the final stages of floor plans for the 2 EHS classrooms.

Tentative construction begin date of January 2023.

Funding:

The following reflects the annual funding and enrollment levels available to apply for:

Funding Type	Head Start	Early Head Start
Program Operations	\$3,443,637	\$2,725,752
Training and Technical Assistance	\$33,314	\$46,156
Total Funding	\$6,248,859	

Program	Head Start	Early Head Start
Federal Funded Enrollment	306	176

Period of Funding: 03/01/2023 - 02/29/2024

Operations Director– T.J Thayer

This month we have been working closely with CMBA to coordinate the Roosevelt class room remodel. Sally and Adam from CMBA have really helped us with this process and we look forward to the project process and of course completion. We also have been meeting with EDA, who work with CMBA out of Sioux Center. EDA will work with us on the mechanical and electrical needs for the new class rooms at Roosevelt.

In September Fuller & Sons Paving out of Ruthven will be black topping the parking lot at the energy/outreach office in Emmetsburg. This will be a great for not only the staff, but for the clients as it will be a much more functional parking lot.

Working with local contractors to get the boiler room building ready so a new roof can be installed. I appreciate the availability and flexibility midwestern mechanical has shown during the process of getting the boilers up to code and ready for the new heating year.

- CMBA meeting
- Met with Midwestern Mechanical
- Risk Assessment meetings
- Strategic planning
- Infrastructure Grant meeting
- Housing Trust Board meeting
- Met with contractor for boiler room roof



Shelly Charapata – Energy Program Director

We are working on a new Crisis component, called LIHWAP (Low-Income Household Water Assistance Program). There are 2 different funding levels for this. LIHWAP-21 CAA and LIHWAP-21 ARPA. We will be using the LIHWAP-21 CAA first. Once this has been expended then we will be issued LIHWAP-21 ARPA funding. This Crisis program will help to pay a person's arrearage or disconnected bill for water and/or waste water. This is a pilot program and currently only authorized through September 2023. This started in October, 2021. Our contracted budget amount is \$362,995. We are almost out of the LIHWAP-21 CAA funds. Once this has been expended, we will be using the LIHWAP-21 ARPA contract.

We are now using LIHEAP-22 Crisis funds. This is our regular Liheap funding. We will use these funds until the new Liheap season starts in October. Crisis payments is called (ECIP) Energy Crisis Intervention Payment.

We are using LIHWAP-CAA-A funds for water/waste water Crisis payments.

Crisis money can be spent all on all the crisis components:

Furnace Repair/Replacement (Homeowners Only)!

***Reconnect**

Service Continuity

Deposits for heat and/or electric

Out of fuel

LIHWAP-21 CAA for water/waste water

Emergency Summer Cooling for fans/window air conditioning unit (this ends Sept. 30th)



Thank you very much to everyone in Outreach, FaDSS, and Kristy, for all the time spent and hard work for the LIHEAP program and the Crisis Programs.

Maddie Wankum-WIC Director

Numbers served: During the month of August, our participation was 1925 active clients.



Local happenings:

WIC services with Upper Des Moines Opportunity are coming to an end on September 30th. All staff are saddened to leave our WIC families and such a wonderful agency. All UDMO WIC participant have received a transition letter informing them of their WIC services to their new agency. New Opportunity will be providing services to Buena Vista clients and Mid-Sioux Opportunity will provide services to Palo Alto, Clay, Osceola, O' Brien, Dickinson and Emmet counties. Mid-Sioux Opportunity has onboarded 4 out of 8 of the current WIC staff and 2 out of the remaining 4 staff member have accepted other positions.

Some other changes with the WIC program are that Iowa WIC will no longer be offering Similac products as of October 1st as the state enters a contract with Johnson Mead to offer Enfamil products to WIC participants. Temporary increased WIC Cash Vouchers for fresh fruits & vegetables are also coming to an end on September 30th. Participants benefits were temporarily increased to \$24 per month for children, \$43 per month for pregnant and postpartum participants, and \$47 for breastfeeding participants monthly and will now go back down to \$9 per month for children and postpartum participants and \$11 per month for breastfeeding and pregnant participants.

All Farmer's Market checks have been distributed. Families who chose to receive Famer's Market check have \$27 per current participant to use now through October 30th.



Housing Report August 2022– Tanya Thelen Housing Services Coordinator

21 households (47 individuals) were assisted.

ESG:

Homeless Prevention: 11 Households and 30 Individuals

Rapid Re-Housing: 8 Households and 10 Individuals



TBRA:**2 Households and 7 Individuals**

The number of families served continued to be high in August. There is a great need for rental assistance with the closure of the Iowa Rent and Utility Program. The statewide crisis line is reporting taking in 500+ calls per day. We are keeping up with the need at a steady pace – most individuals are being pulled from the waiting list in our region within a 10-day time frame. Clients in need of rental assistance should call the Statewide Crisis Line at 1-833-739-0065 to complete the intake process.

Since March of this year there has been confusion regarding the way Coordinated Entry was being handled for Hamilton and Wright counties. I continued to ask questions and finally discovered there was an error made by the Balance of State CoC that directed our funding for Wright and Hamilton counties under the ERA program to another neighboring agency/region. IFA is pursuing contract amendments to shift \$151,986.00 back into our region. This will bring our total awarded funding for the ERA program to \$893,417.00. Our clients will get better access to our programs with the call center being directed to refer clients to me rather than to the neighboring agency Friends of the Family. These changes should ease the frustrations that we have seen for individuals in those counties seeking assistance.

The regional correction will also have an impact on future awarded allocations for the ESG Programs as well. Hamilton and Wright are now recognized as part of our Coordinated Entry Region as they should have been since March 22, 2021.

We are currently in the process of applying for more funding in hopes of expanding the Upper Des Moines Opportunity, Inc. Housing Program. We have submitted our intent to apply for the IA BoS CoC Unsheltered & Rural Set Aside Special Funding. This funding will specifically target efforts to reduce homelessness in communities with high levels of unsheltered homelessness and homelessness in rural areas. We intend to apply for 2 separate pools of funding. Very exciting news! If awarded these resources will have a dramatic impact on the counties we serve.

I attended the Housing Iowa Conference in Des Moines September 6th-9th. It was a wonderful experience and I made many valuable face-to-face connections with others that administer the same programs that I do. The information was intense and I'm grateful for the knowledge gained. I enjoyed the National Alliance to End Homelessness (NAEH) Listening Session with NAEH CEO Ann Oliva. It was nice to be given the opportunity to voice the challenges I face as a provider and to hear others lived expertise. I also took the opportunity to introduce myself to Amber Lewis with Iowa Finance Authority. She has been a great mentor in the past year and I thanked her for all of the guidance she has provided along the way.

Weatherization Director– Kyle Dietrich, “Weatherization Report for August 2022”

Number of Families Served in August 2022: 9

Number of Families Served in FY 2022: 52

Goal for 2022: 110 Homes

Weatherization Update:

The Weatherization Department for the month of August we had a great month almost met our goal of ten homes, but had to defer one do to issues with client. The state has finally submitted a State Plan for the new infrastructure money that is still coming our direction. So that is in process and hopefully we will get that approved shortly so we know moving forward what direction we are moving in to better equip ourselves as an agency to meet those adjustments. We have brought new contractors in as well and we are still working to get more on-board, but we are setting much better from a program stand point. Also starting in October, I will be starting a new role as the President for IWAC for our state program for the next 2 years and I am excited to be apart of that and learning new things in that role and growing with that.

Until then we will continue to push hard and create results and effectively assist our clients with their energy needs on their homes in our 17-county area that we serve.

Up-Coming Events:

Event: (None at this time.)



**August 2022 Outreach Report for Buena Vista, Clay, Dickinson, Emmet, Hamilton, Humboldt, O'Brien, Osceola,
Palo Alto, Pocahontas, Webster & Wright.**

By: Jamie Flugstad

Buena Vista

Happenings:

Summer hours are Monday – Thursday 7:00 a.m. to 4:00 p.m. and Friday from 7:00 a.m. – 11:00 a.m.
Food pantry days are Wednesday and Thursday starting at 9:00 a.m. until the food runs out.
We received a beautiful donation of pork loins from Iowa Select Farms.
We are getting ready for Energy Assistance and Adopt a Family.
Blessed with donations everyday from Hy-Vee, Walmart, and Fareway.
Continue to help families that have disconnect notices or who are struggling to pay bills.
We bought clothes for 100 kids for our Back to School Program. We gave out 350 backpacks for the kids.
Thankful for my volunteers who pick up donations from the stores and for helping organize the food.

Clay

Happenings:

Attended Clay County Hunger Coalition Meeting.
Hosted Clay County Housing Team Meeting.
Assisting many clients with emergency housing and utility assistance.
Distributed backpacks and school supplies.
Weekly surplus food distribution.
Preparing for Coats for Kids and Holiday Programs.
Hosted Volunteer Appreciation Event.
Presented Outreach Program information during Head Start Slow Start days.
Attended an all staff training.
Attended United Way Kickoff Event.
Presentation to Iowa Works staff.
Working on LIHEAP AE Applications.
Preparing for Jump Start Program.

Dickinson

Happenings:

Getting back applications for Coats for Kids and getting them ready for families.
Receiving Adopt a Family applications.
Food pantry is Wednesdays from 10:00 a.m. – 3:30 p.m.
Working on crisis as they come in.

Emmet

Happenings:

Food Pantry is held every Friday from 10:00-12:00 & 1:00 -3:30. (Memorial Day-Labor Day Thursday 1:00-4:00 and Friday 9:00 – 11:00.) We've had a record for regular (non-holiday) pantry day of 90 households last week.
We continue to receive food, non-food, and monetary donations.
We continue to mail out cards for parents to come and get a gift for their child the month of their birthday. Along with a couple of gifts they will receive a blanket, cake mix, frosting, candles, plates and napkins, if we have them.
Mobile Food Pantry will continue to be held the first Thursday of the month from 4:00 – 6:00 p.m.
Continuing to work on crisis as they come in.
Receiving and entering AE's.
Finished up the Back to School Program.
Will start Coats for Kids in September.

Hamilton**Happenings:**

Assisting clients with Crisis and LIWAP funds.
 Helping many clients with past due rent.
 Receiving and entering LIHEAP AE's.
 Peace Officers and Hy-Vee held a Food Drive for the pantry.
 Iowa Select donated pork loins.
 Finished up the Back to School Program.
 Starting to get Coats for Kids applications in.

Humboldt**Happenings:**

Food pantry is given out Monday – Friday with help of volunteers.
 Birthday Bag Program – Letters sent out & bags put together for youth to pick up.
 Thank you notes written for donations received.
 Continue to use the Fiscal System to complete purchase orders, client service vouchers, and cash disbursements.
 Have a table with garden produce and Hy-Vee bakery items for people to take.
 Food donations from Hy-Vee are now also being dispersed at the Humboldt Homes for low income families with lesser access to transportation to have access to pastries and bread donations.
 Received and processed monetary donations to both UDMO and the Humboldt County Food Pantry.
 Crisis appointments continued.
 AE applications returned and beginning to be processed.

O'Brien**Happenings:**

Food Pantry is held every Tuesday and Thursday from 9:00 a.m. – 3:00 p.m.
 We continue to receive food, non-food, and monetary donations.
 We continue to work on the Birthday Room and mail out cards for parents to come and get a gift for their child.
 Along with a book, stuffed animal, and blanket, they also receive cake mix, frosting, candles, plates, and napkins.
 Mobile Food Pantry from Paulina, Hartley and Sanborn.
 Continuing to work on LIHEAP/LIWAP and crisis as they come in and appointments.
 Organizing/stocking the Baby Room.
 Recipe book for food pantry items.
 AE Applications.
 Getting ready for the Back to School Bash.
 Preparing for LIHEAP season.
 Recruit volunteers.

Osceola**Happenings:**

Grandparents are stopping in to get their plants.
 Crisis for electric/gas and water bills.
 AE applications are coming in.
 Helping individuals fill out their AE applications.
 Calling individuals who returned an AE application, but missing bills or answering questions.
 Gas vouchers for doctor appointments.
 Cleaning and organizing the office/pantry area.

Palo Alto**Happenings:**

Still receiving some food donations.
 Handling crisis payments for clients.
 Handing out backpacks and school supplies.
 Handing out Adopt a Family Applications.

Pocahontas**Happenings:**

Working on crisis apps and disconnects as they come in.
 Food pantry is open daily!
 Picking up donations from Clay County UDMO and bringing some to Palo Alto UDMO and Pocahontas UDMO.
 We provided 80 children with bookbags and school supplies at our Back to School Bash!

Webster**Happenings:**

Back to School Bash was a success. Partnered with Community Health Center this year with over 20+ vendors. Pork Producers doing pork burgers, Mojo as DJ and everyone seemed to enjoy their time. It was great working with Linda Cline and the 4H kids. Regina Suhrbier from Community Health Center made it happen. We sent out letters to organizations, churches, banks, hair dressers, etc., with a specific item to donate for Back to School and we raked in lots of monetary donations and supplies to help the kids with this year. It was awesome! Now to get all the thank you's done and maybe an editorial. Ready to start entering AE's for LIHEAP. Drive thru pantry was on the 18th and this month we served 250 families. IMT Insurance awarded us a grant for \$500 for Back to School. First Presbyterian Church donated 50 breakfast baskets. Several baby room items and food donated. Fort Dodge Correctional Facility donated \$3,000. (\$1,000 towards food and \$2,000 for Back to School.)

Wright**Happenings:**

Pork loins donated.
 Baby diapers donated from Samuel Lutheran Church.
 Fareway pick up's daily.
 Thank you cards sent out.
 Back to School Bash was a success and fun!
 Handed out Coats for Kids applications.
 Going to start getting ready for Coats for Kids.
 Handling disconnect notices as they come in.
 Mailed AE applications.

Numbers Served

Number of Families Served: Buena Vista: 260, Clay: 349, Dickinson: 184, Emmet: 183, Hamilton: 113, Humboldt: 144, O'Brien: 74, Osceola: 33, Palo Alto: 98, Pocahontas: 140, Webster: 599, Wright: 98
Number of Individuals Served: Buena Vista: 793, Clay: 840, Dickinson: 376, Emmet: 505, Hamilton: 372, Humboldt: 341, O'Brien: 223, Osceola: 93, Palo Alto: 208, Pocahontas: 366, Webster: 1,542, Wright: 254
Year to Date Families Served: Buena Vista: 927, Clay: 926, Dickinson: 578, Emmet: 545, Hamilton: 587, Humboldt: 453, O'Brien: 403, Osceola: 224, Palo Alto: 407, Pocahontas: 419, Webster: 2,589, Wright: 483
Year to Date Individuals Served: Buena Vista: 2,637, Clay: 1,981, Dickinson: 1,038, Emmet: 1,259, Hamilton: 1,378, Humboldt: 1,045, O'Brien: 927, Osceola: 490, Palo Alto: 800, Pocahontas: 910, Webster: 5,149, Wright: 1,066

Monetary Donations

Buena Vista: \$100.00, Clay: \$1,100.00, Dickinson: \$2,455.00, Emmet: \$3,286.00, Hamilton: \$4,977.86, Humboldt: \$450.00, O'Brien: \$300.00, Osceola: U/A, Palo Alto: \$415.00, Pocahontas: \$492.80, Webster: \$4,758.16, Wright: \$200.00,
TOTAL: \$18,534.82

